

CERTIFICATE OF INSURANCE
TRAVEL ACCIDENT INSURANCE FOR UOB VISA INFINITE/PRIVILEGE BANKING CARD
(Effective Date – 01.01.2018)

IMPORTANT NOTES:

- (1) This Certificate is subjected to the Terms of the Master Policy issued to United Overseas Bank Limited; Singapore (hereinafter called 'the Policyholder'). All endorsements, changes and amendments to the Master Policy as agreed between the Company and UOB Card Centre shall be binding without prior notice to the Insured Person.
- (2) This Certificate is issued for the Insured Person's information only and is not a contract of insurance. It contains only brief details and is subject to the Terms of the Master Policy held by the Policyholder at United Overseas Bank Card Centre, 480 Lorong 6 Toa Payoh, #25-01 HDB Hub East Wing, Singapore 310480.
- (3) The Insured Persons are advised to observe the Policy conditions in order not to prejudice their claims under the Policy.

INSURER

United Overseas Insurance Limited hereinafter called 'the Company'.

POLICYHOLDER

United Overseas Bank Limited

INSURED PERSONS

Ticketholders who has charged the entire fare of the Scheduled Public Conveyance in advance of the scheduled departure time to the UOB Visa Infinite/Privilege Banking Card.

For the purpose of this insurance, Ticketholders shall mean the UOB Visa Infinite/Privilege Banking Cardmember his or her legally married spouse and his or her legally dependent Child.

BENEFITS AND COVERAGES

Benefit 1 – Scheduled Public Conveyance Personal Accident

Accidental bodily injury to the Insured Person while riding solely as a fare-paying passenger in or boarding on or alighting from:

- (1) a Scheduled Public Conveyance provided that the entire fare for travel on such Scheduled Public Conveyance has been fully charged in advance of the scheduled departure time to the UOB Visa Infinite/Privilege Banking Card maintained with the Policyholder; or
- (2) any conveyance while travelling directly to the place of departure immediately preceding scheduled departure or from the place of arrival immediately following scheduled arrival of such Scheduled Public Conveyance on which the Insured Person is covered by this Policy, provided that the entire fare for travel on such Scheduled Public Conveyance has

been fully charged in advance of the scheduled departure time to the UOB Visa Infinite/Privilege Banking Card maintained with the Policyholder.

The Company will pay to the Insured Person the Principal Sum if any Insured Person shall suffer accidental bodily injuries occurring during the Period of Insurance which shall independently of any other cause result within one year in Death or Disablement as specified in the following scale of Benefits:

| SPECIFICATION OF LOSS | PERCENTAGE OF THE PRINCIPAL SUM INSURED |
|--|---|
| (i) Death | 100% |
| (ii) Loss of one or more limbs | 100% |
| (iii) Loss of both eyes | 100% |
| (iv) Permanent Total Disablement from gainful employment of any and every kind | 100% |

The Principal Sum under the Master Policy shall be US\$1,000,000 for adult Ticketholder and US\$30,000 for Child Ticketholder. The maximum amount of all benefits payable in respect of any one Insured Person under more than one of Benefits (i) to (iv) in connection with the same accident shall not exceed 100% of the Principal Sum Insured.

Benefit 2 – Travel Inconvenience

| Insured Event | Maximum Limit Per Event |
|---|---|
| (1) Connecting Flight Delay | |
| If the Insured Person missed the scheduled connecting flight due to the early departure of the connecting flight prior to the printed scheduled departure time or the late in-coming of the connecting leg, the Company will pay for the hotel accommodation, meals and other expense actually incurred provided that the connecting time at intersecting cities are reasonably spaced. | up to S\$400 per Insured Person and up to S\$800 per family for 4 hours delay |
| (2) Luggage Delay | |
| If the Insured Person's accompanied check-in flight luggage is not delivered to him within 4 hours of the Insured Person's scheduled flight, the Company will pay the actual expenses reasonably incurred within 2 days for emergency purchase of clothing and requisites. | up to S\$500 per Insured Person and up to S\$1,000 per family |
| (3) Travel Delay | |
| In the event that the Scheduled Public Conveyance in which | |

| | | |
|-----|---|--|
| | <p>the Insured Person had arranged to travel is delayed for at least 4 hours from the time specified in the itinerary due to industrial action, adverse weather conditions or a mechanical fault, the Insured Person may claim S\$100 for the first 4 hours delay and S\$50 for every 4 hours after that.</p> <p>The Insured Person shall be at the place of departure of the Scheduled Public Conveyance and the Company shall not be liable if the Travel Delay occurs in Singapore or Home Country for any Insured Person who is domiciled in Singapore or Home Country.</p> | <p>up to S\$400 per Insured Person and up to S\$800 per family</p> |
| (4) | Loss of Luggage | |
| | <p>If the Insured Person's personal luggage and effects be destroyed lost or damaged by any accident or misfortune anywhere in the world whilst away from the Insured Person's usual residence the Company will by payment or at its option by reinstatement or repair indemnify the Insured Person against such destruction, loss or damage</p> | <p>up to S\$1,000 per Insured Person and up to S\$2,000 per family</p> |

Benefit 3 – Purchase Protection

| Insured Event | Maximum Limit |
|--|--|
| <p>If the purchases made by the Insured Person which were charged to the UOB Visa Infinite/Privilege Banking Card be destroyed, lost or damaged by any accident or misfortune anywhere in the world, the Company will by payment or at its option by replacement, reinstatement or repair indemnify the Insured Person against such destruction or damage</p> <p>Effective Period - Loss or damage occurring within</p> <p>(i) 15 days from date of purchase for local purchases</p> <p>(ii) 30 days from date of purchase for overseas purchases</p> <p>Excess - S\$200 for each and every loss to be borne by the Insured Person</p> | <p>up to S\$2,000 per single item/pair or set and up to S\$10,000 per purchase</p> |

DEFINITIONS AND INTERPRETATIONS

- (1) "Child" shall mean a fully dependent child whom has attained the age of 3 months but has not attained the age of 23 years and is unemployed and unmarried.
- (2) "Loss of a limb" shall mean entire physical loss occasioned by physical separation of a hand or foot at or above the wrist or ankle or of an arm or leg at or above the elbow or knee.

- (3) "Loss of eye" shall mean total and irrecoverable loss of sight of the eye.
- (4) "Permanent Total Disablement" shall mean absolute disablement for 12 calendar months and at the end of that time being beyond hope of improvement.
- (5) "Accident" means an unforeseen and unexpected event.
- (6) "Injury" means bodily injury caused by an Accident and which shall have occurred solely and independently of any other causes. Such bodily injury includes injuries resulting in permanent disability or death.
- (7) "Scheduled Public Conveyance" means any air, land or water conveyance which is duly licensed for the regular transportation of fare-paying passengers and operates to fixed, established and regular schedules and routes. It excludes all modes of transportation that are chartered or arranged as part of a tour even if the services are regularly scheduled, any hired or rental car or any conveyance operated for the purpose of amusement or entertainment.
- (8) "Home Country" means any country to which the Insured Person is granted rights of citizenship or permanent residence by the respective governmental authorities.

MAJOR EXCLUSIONS

The Company will not pay claim in respect of:-

- 1. (a) Intentionally self-inflicted injuries, suicide or any attempts thereat while sane or insane
- (b) Murder or assault or any attempts thereat.
- 2. (a) War, invasion, act of foreign enemy, hostilities or war like operations (whether war be declared or not), civil war, rebellion, revolution, insurrection, civil commotion assuming the proportions of or amounting to an uprising, military or usurped power or
- (b) Any claim(s) in any way caused or contributed to by an act of terrorism involving the use or release or the threat thereof of any nuclear weapon or device or chemical or biological agent.

For the purpose of this exclusion an act of terrorism means an act, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s), committed for political, religious, ideological or ethnic purposes or reasons including the intention to influence any government and/or to put the public, or any section of the public, in fear.

If the Company alleges that by reason of this exclusion any claim is not covered by this insurance the burden of proving the contrary shall be upon the Insured Person.

- 3. Nuclear weapon materials, ionizing materials contamination by radioactivity from any nuclear waste from the combustion of nuclear fuel and for the purpose of this exclusion combustion shall include any self-sustaining process of nuclear fission.
- 4. Direct or indirect consequences of intoxicants or drugs or pregnancy.
- 5. HIV or HIV related bodily injury.

6. Any illegal or unlawful act by the Insured Person or confiscation, detention, destruction by customs or other authorities.
7. Shortage due to error, omission, exchange or depreciation in value.
8. Unexplained losses.
9. Wear, tear, depreciation, the process of cleaning, dyeing, repairing or restoring any article, the action of light or atmospheric conditions, moth, insects, vermin or any other gradually operating cause.
10. The Insured Person's willful act or with the connivance of the Insured Person.
11. Electrical or mechanical breakdown.
12. Consequential loss or damage of any kind.
13. Motor vehicles, boats, livestock, bicycles and any equipment or accessories relating thereto.
14. Loss of or damage insured under any other insurance policy or reimbursed by any other party.
15. Breakage or damage to fragile articles, or electronic instruments, musical instruments, household goods or equipment unless occasioned by fire or theft or accident to the conveyance in which the property is being carried.
16. Purchases more specifically insured or covered under a product guarantee or defects warranty provided by the manufacturer or supplier from whom the purchase was made.
17. Livestock, consumables, motor vehicles, business property, money and travellers cheques, cash, bank or currency notes, bonds, coupons, stamps, negotiable instruments, title deeds, manuscripts, securities of any kind or cash cards.
18. Purchases using e-commerce transactions.

ACCUMULATION LIMIT

Notwithstanding the Principal Sum US\$1,000,000 any one adult Ticketholder and US\$30,000 for each Child Ticketholder, the Company's total liability under the Master Policy in respect of any one conveyance, irrespective of the number of Ticketholders shall not exceed S\$10,000,000. In the event that the total amount payable in respect of any one accident exceeds S\$10,000,000 the amount payable to any one Ticketholder shall be reduced proportionately.

TERMINATION OF INSURANCE FOR THE INSURED PERSON

The Insurance for the Insured Person shall terminate:-

- (1) on the date the Master Policy is cancelled,
- (2) on the date on which the Insured Person dies,
- (3) on the date of loss the Insured Person is no longer a UOB Visa Infinite/Privilege Banking Cardmember,
- (4) on the date on which the Principal Sum is incurred for the Insured Person,
- (5) on the date the Insured Person attains the age of 80 years.

NOTICE OF CLAIM

Written notice of claim must be given to the Company within 30 days after the occurrence or commencement of any loss covered by the Master Policy, or as soon thereafter as is reasonably possible. Written notice given by or on behalf of the Insured Person to the Company or to any authorized agent of the Company, with information sufficient to indemnify the Insured Person shall be deemed notice to the Company. All evidence, proof, information, accounts, original receipts, invoices, certificates, statements, reports and any other documents required by the Company shall be furnished at the expense of the claimant and shall be in such form and of such nature as the Company may prescribe.

PAYMENT OF CLAIM

Payment of loss covered by the Master Policy shall be made by the Company only after adequate proof of loss to substantiate the claim has been received by the Company and when the amount of benefit has been ascertained and agreed. Any payment for accidental loss of life becoming due shall be payable to the Insured Person's legal representative. All other losses shall be payable to the Insured Person. No sum payable under the Master Policy shall carry interest.

CONTRACTS (RIGHTS OF THIRD PARTIES) ACT 2001 EXCLUSION

It is hereby understood and agreed that a person who is not a party to this Policy contract shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of its terms. Subject otherwise to the terms and conditions of the Master Policy.

THE COMPANY:

United Overseas Insurance Limited
3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Email: ContactUs@uoi.com.sg
Fax: (65) 6327 3869
uoi.com.sg

BUSINESS HOURS:

From 8.45am to 5.45pm (Mon to Thurs)
From 8.45am to 4.45pm (Fri)
Closed on Sat, Sun & Public Holidays

CONTACT INFORMATION:

For claims matters, kindly contact the Claims Dept at Tel: (65) 6222 7733 during business hours. For other enquiries on this Travel Accident Insurance, please call the customer service hotline at Tel: (65) 6222 7737 during business hours.