

**Singtel-UOB Spend & Get Campaign (\$30 dining voucher) Terms and Conditions ("Terms and Conditions")****1. Eligibility and Promotional Period**

- 1.1 This "**Singtel-UOB Spend & Get Campaign (\$30 Dining Voucher)**" ("**Promotion**") is only valid from 1 November 2017 to 30 November 2017 (both dates inclusive) ("**Promotion Period**").
- 1.2 The first three hundred and fifty (350) Singtel-UOB Credit Card Cardmembers who comply with all of the following conditions (each an "**Eligible Cardmember**") shall each be entitled to a S\$30 Dining Voucher (the "**Gift**"):-
- a) have a Singtel-UOB Credit Card ("**Eligible Card**") where the card account is valid, subsisting, in good standing and satisfactorily conducted in the opinion of UOB;
  - b) have successfully registered themselves to participate in the Campaign via Short Message Service ("**SMS**"), by keying in "**ST30**<space>**NRIC Number**" and sending this SMS to 77862 within the Promotion Period; and
  - c) charge a minimum of S\$350 ("**Qualifying Spend**") worth of Eligible Transactions to his/her Eligible Card during Promotion Period.
- 1.3 For the purpose of this Promotion, "**Eligible Transactions**" refers to retail transactions made, locally or overseas including online transactions which are successfully carried out and charged to Cardmember's Eligible Card account during the Promotion Period and are successfully captured/posted on UOB's systems during the Promotion Period. Eligible Transactions exclude transactions for recurring Singtel Bill Payment, payments under Instalment Payment Plans, interests, late charges, annual fees, cash advance, balance transfers, fund transfers, instalment loans, fees, gambling related charges and other financial charges imposed by UOB, transactions which were subsequently cancelled, voided or reversed for any reason and such other transactions as may be excluded from UOB time to time.
- 1.4 For the avoidance of doubt, the Eligible Transactions performed by a supplementary cardholder will not accrue to the respective principal cardholder and will not form part of the principal cardholder's Eligible Transactions.
- 1.5 Without limiting the generality of the above, the following Cardmembers shall not be eligible for the Promotion:-
- (a) Cardmembers whose Eligible Card account(s) is voluntarily or involuntarily suspended, cancelled, closed or terminated anytime during the Promotion Period and for the avoidance of doubt, termination of a supplementary cardholder's Eligible Card account will not by itself disqualify the principal cardholder of the Eligible Card from participating in the Promotion;
  - (b) Cardmembers whose Eligible Card account(s) is/are not active, valid, subsisting or in good standing or which are otherwise determined by UOB as being delinquent or unsatisfactorily conducted for any reasons as may be determined by UOB at its discretion;
  - (c) Cardmembers who are mentally unsound, facing legal incapacity or is incapable of handling their affairs, deceased, insolvent, bankrupt or have any legal proceedings (or any threat) of any nature instituted against them; or
  - (d) Anyone whom UOB may decide to exclude, at its discretion, without any reason or prior notice at any time.

**2. Gift Redemption**

- 2.1 A redemption letter notifying each Eligible Cardmember that he/she is eligible to receive the Gift will be mailed by 15 January 2018 to the last known address of the Eligible Cardmember based on UOB's records. The redemption letter will set out the redemption process and redemption conditions for the Gift.

- 2.3 The participating restaurant may impose terms and conditions for the redemption and/or utilization of the Gift.
- 2.4 The Cardmember must utilize the Gift within the stipulated expiry date; otherwise, the Gift will be forfeited and deemed null and void.
- 2.5 In the event that:-
- (a) any Cardmember is subsequently discovered to be ineligible, not entitled or disqualified to participate in the Promotion or to receive the Gift;
  - (b) the Cardmember is subsequently found to not have incurred the Qualifying Spend; or
  - (c) any other situation that UOB deems fit at its discretion has occurred,
- then UOB is entitled at its sole and absolute discretion, and at any time without liability or prior notice or having to give any reason:-
- (i) to amend, correct or adjust the value of the Gift;
  - (ii) to suspend, revoke or forfeit the Gift; and
  - (iii) to select substitute Cardmembers to substitute the initial Cardmember who was found to be ineligible or disqualified or not entitled to participate in the Promotion.
- 2.6 If UOB determines that the Gift should be suspended, revoked, forfeited; or that the value of the Gift should be amended, corrected or adjusted, UOB reserves the right to reclaim and charge the full retail value of the Gift from the Cardmember.
- 2.7 UOB has the right, at any time and from time to time in its discretion and without prior notice, vary the value of the Gift; or substitute or replace the Gift with another item of similar value, without giving any reason or assuming any liability or payment of compensation to any person. UOB's determination of such variation, substitution or replacement shall be final, conclusive and binding.
- 2.8 No payment or compensation whether in cash, credit or kind shall be made for any unredeemed Gift which have expired or are lost, misplaced, defaced, stolen, been tampered with, misdirected or damaged, or which has been forfeited.
- 2.9 UOB does not assume any liability or responsibility for and will not be liable or responsible for any defect, quality, merchantability, the fitness or any other aspect of the Gift; or the goods / services offered in connection with this Promotion; or for the acts or defaults of Singtel and/or participating restaurant. UOB is not an agent of Singtel and/or the merchant and/or participating restaurant. Any dispute about the quality or service standard must be resolved directly with Singtel and/or the merchant and/or participating restaurant. Singtel and the merchant and/or participating restaurant may impose conditions for redemption and/or use of the Gift. UOB does not assume any liability or responsibility for and will not be liable or responsible for any injury, loss or damage whatsoever or for any charge, cost or expense of any kind whatsoever suffered or incurred as a result of or in connection with the Promotion, the redemption or usage of the Gift or the goods / services offered in connection with this Promotion, including but not limited to, the loss of life, injury to person and/or loss or damage to property.
- 3. SMS Registration**
- 3.1 The Cardmember will receive a confirmation SMS from the Bank once he/she completes the registration process referred to in these Terms and Conditions.
- 3.2 All registrations in respect of the Promotion must be done via SMS by the Cardmember in the form set out in these Terms and Conditions. Any incomplete or inaccurate SMS registration will not be considered and will be disqualified. For the avoidance of doubt, each Cardmember is entitled to register only once to participate in the Promotion regardless of the number of Eligible Cards that he may have.
- 3.3 SMS registration starts from 0000 hours on 1 November 2017 and ends on 2359 hours on 30 November 2017, Singapore date/time and both dates and times. SMS entries received by the Bank before 0000

hours on 1 November 2017 and after 2359 hours on 30 November 2017 will not be eligible for the Promotion and will be considered invalid and void.

- 3.4 Sending of the SMS and receipt of SMS confirmation is dependent on a SMS vendor, an independent telecommunication authority or service provider or such other third party which is engaged by UOB for the Promotion, and UOB shall not be responsible for any undelivered, lost or delayed SMS sent and/or received by the Cardmember. The Cardmember shall pay and be solely responsible for all fees and charges imposed by such service providers for the sending and/or receipt of any SMS in connection with the Promotion.

#### **4. General**

4.1 UOB shall not be responsible or liable:-

- (a) for any losses, damages or otherwise suffered by any person if it is unable to perform its obligations under these Terms and Conditions, due directly or indirectly to the failure of the merchant establishments, merchant acquirer, telecommunication authorities or service provider or such other third party which may be engaged for the Promotion, any machine or communication or computer system, industrial dispute, war, Act of God, or anything outside the control of UOB;
- (b) for any failure or delay in the transmission or receipt of evidence of bill / sale transactions by Visa, merchant establishments, merchant acquirer, postal or telecommunication authorities/provider or any other parties which may result in a transaction made by the Cardmember being omitted from being posted to the Cardmember's Eligible Card account and/or captured in UOB's system during the Promotion Period;
- (c) for any notice or communication, email which gets lost, misplaced, defaced, tampered with, stolen, damaged or misdirected;
- (d) for any breakdown or malfunction in any computer system or equipment; or
- (e) for any costs, losses, damages, claims, expenses and/or injuries of any Cardmember or any other person howsoever incurred or suffered.

- 4.2 Notwithstanding anything in these Terms and Conditions, UOB may, at any time and from time to time, vary, modify, add and/or delete any of these Terms and Conditions, including but not limited to, terminating or withdrawing the Promotion or amending the duration of the Promotion, or the Promotion Period, or the eligibility criteria, without giving any reason, prior notice and/or assuming any liability to any party and UOB shall not be liable to pay any compensation or enter into any correspondence in connection with the same and all Cardmembers shall be bound by these variations, modifications, additions and/or deletions.

- 4.3 UOB has the absolute right and unfettered discretion to make decisions on all matters relating to or in connection with the Promotion. UOB's decisions on all matters relating to this Promotion shall be final, conclusive and binding on all parties concerned and no payment or compensation will be given or paid by UOB to any person (including the Cardmember). UOB shall not be obliged to give any reason or prior notice or enter into any correspondence with any person on any matter relating to the Promotion, and no appeal, correspondence or claims will be entertained.

- 4.4 All information is correct at the time of publishing and UOB makes no representation or warranty whether express or implied, and accepts no responsibility or liability for its completeness or accuracy. In the event of any inconsistency or discrepancies between these Terms and Conditions and any advertising, publicity, brochure, marketing or promotional material or other materials relating to or in connection with the Promotion, these Terms and Conditions shall prevail.

- 4.5 The prevailing terms and conditions under the prevailing UOB Cardmember Agreement (available at [www.uob.com.sg/personal/cards/credit/tnc.html](http://www.uob.com.sg/personal/cards/credit/tnc.html)) will continue to be binding on all Cardmembers. Please visit [www.uob.com.sg](http://www.uob.com.sg) for the UOB Cardmember Agreement. Cardmembers will be subjected accordingly to the prevailing UOB Cardmember Agreement. Participation in the Promotion is subject to these Terms and Conditions herein. Cardmembers are deemed to have accepted these Terms and Conditions when they participate in the Promotion. In the event of any inconsistency between these

Terms and Conditions and the UOB Cardmember Agreement, these Terms and Conditions shall prevail insofar as it relates to the Promotion.

- 4.6 A person who is not a party to these Terms and Conditions shall have no rights under the Contracts (Rights of Third Parties) Act (Cap. 53B) of Singapore to enforce any of these Terms and Conditions.
- 4.7 These Terms and Conditions are governed by the laws of Singapore and all Cardmembers participating in the Promotion shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of Singapore.
- 4.8 Except where the context otherwise requires, words denoting the singular include the plural and vice versa.

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