Terms and Conditions for United Overseas Bank Limited ("UOB") "UOB/Shell Festive Promotion 2011/2012"

1. From 12 December 2011 to 6 February 2012 (both dates inclusive), with a S\$50.00 minimum purchase of Shell V-Power, Shell FuelSave 98 or 95 or Shell diesel (before any applicable station discount, card discount or rebate) in a single receipt at any Shell Group of companies ("Shell") station in Singapore with a valid UOB Credit/Debit Card, customers will be eligible to one chance to win either S\$8 or S\$888 worth of Shell fuel voucher(s), with UOB and Shell (the "Promotion").

2. Eligibility:

- (a) "UOB Card" shall mean any of the following cards issued by UOB in Singapore: Platinum Debit Cards (UOB NOW Debit Card, UOB Direct Debit Card and UOB Debit Visa Card) and UOB Credit Cards, excluding UOB Preferred Platinum American Express Card, UOB UnionPay Platinum Card, UOB Travel Account Card, Purchasing and Private Label Card unless otherwise stated.
- (b) "Eligible Cardmembers" shall mean all principal and supplementary cardholders of any UOB Card which is valid and subsisting.
- 3. The allocation of winners shall be as follows:
 - Every 18th customer at any Shell petrol station who (i) pumps fuel between 7am to 11pm daily; (ii) makes payment with a valid UOB Card; and (iii) has purchased a minimum of \$\$50 worth of Shell V-Power, Shell FuelSave 98 or 95 or Shell diesel, shall win \$\$8 worth of Shell fuel voucher. The 18th customer is selected after a computerized count across all Shell stations in Singapore; or
 - Every day, 1 customer at any Shell petrol station who (i) pumps fuel between 7am to 11pm; (ii) makes payment with a valid UOB Card; and (iii) has purchased a minimum S\$50 worth of Shell V-Power, Shell FuelSave 98 or 95 or Shell diesel, shall win S\$888 worth of Shell fuel voucher(s). The customer is selected after a computerized count across all Shell stations in Singapore.
- 4. This Promotion lasts from 12 December 2011, 0700 hours to 6 February 2012, 2300 hours (all days including Public Holidays) (the "Promotional Period"). All times referred to here and hereinafter are in Singapore time (GMT +8).
- 5. The winners will be notified via a message reflected on the credit/debit card sales receipt immediately after the sales transaction during the Promotional Period. They are then required to sign the acknowledgement letter at the Shell station and hand the original credit/debit card sales receipt back to the Shell station cashier. Redemption of Shell fuel voucher by duplicated credit/debit card sale receipt will not be accepted unless otherwise stated. In the event that any winner cannot be notified immediately in the manner aforementioned for whatever reasons, the names of all winners will be announced on uob.com.sg and it is the sole responsibility of the customers to check that they have won. For the avoidance of doubt, customers with the winning message but have not fulfilled all the terms and conditions herein shall not have any right or be entitled to claim any prize.
- 6. In the event that the credit/debit card transaction goes offline or if there is a credit/debit card system downtime at any Shell petrol station, customers will not be eligible to participate in this Promotion. In the event that winning messages appear on receipts as a result of any technical glitches, malfunction or computer errors, customers with such

messages shall not be eligible to claim the prize. In such events, Shell and UOB shall not be liable or responsible for any costs or losses.

- 7. Winners must claim their prize within the same day that the winning credit/debit card sales receipt is issued and from the same Shell station where it was issued, unless otherwise stated. Failure to do so will render the prize being forfeited without liability to UOB and Shell. The prize will also be forfeited without liability to UOB and Shell if the receipts produced are defaced, mutilated and/or altered.
- 8. UOB and Shell reserve the right to disclose and publish the names and any other particulars of the winners, including photographs and testimonies of these winners, for publicity purposes, and by participating in this Promotion, the winners agree to cooperate with and participate in such publicity activities without any payment or compensation.
- 9. By participating in this Promotion, the winners also agree to the disclosure of their names, mobile phone numbers, mailing addresses and NRIC or passport numbers to UOB and Shell or to any other party for the purpose of organising, promoting and/or conducting the draw and consent to receiving promotional, marketing and other publicity information from UOB and/or Shell from time to time.
- 10. The decisions of UOB and Shell on all matters relating to this Promotion are final, conclusive and binding. UOB and Shell shall not be obliged to give any reason or enter into any correspondence with any persons on any matter concerning this Promotion.
- 11. Prizes won are non-transferable, non-interchangeable, and cannot be exchanged for cash, credit or kind, partially or wholly, and is not replaceable if lost, damaged or stolen. It cannot be used in conjunction with any other discounts, privileges, promotions or redemptions. Any unutilized balance will not be refunded.
- 12. The redemption is provided by the merchant, under such terms and conditions as determined by the merchant, and therefore, UOB will not be responsible for the quality, merchantability or the fitness for purpose or any other implied term or condition with respect to the redemption.
- 13. UOB and Shell assume no liability or responsibility in any manner whatsoever for the acts or defaults of the merchant or defects in the goods and services offered in this Promotion, or for any injury, loss, damage, costs or expenses in connection with or arising out of the redemption or usage of the goods and services offered in this Promotion. UOB is not an agent of the merchants. Any dispute about the quality or service standard of the goods and services offered in the Promotion must be resolved directly with the respective merchants.
- 14. UOB and Shell reserve the right to vary, amend, add or delete any of the terms and conditions governing this Promotion at any time in their absolute discretion including but not limited to varying the Promotional Period, eligibility terms and criteria, the selection of the Eligible Cardmembers (other than those mentioned in paragraph 2) for any of the Promotion and/or the designated UOB card for the Promotion, the timing of any act to be done, and even terminating this Promotion without giving any reason or prior notice or assuming any liability to any customer, and all customers shall be bound by these amendments.
- 15. UOB and Shell may, at any time without notice, in its sole and absolute discretion, substitute any prize stipulated herein, with another prize of similar value (whether in cash or otherwise). UOB and Shell's determination of the substituted prize shall be final, conclusive and binding. No correspondence or claims will be entertained.

- 16. While the information provided herein is believed to be reliable as at the date of publishing, UOB and Shell make no representation or warranty whether expressed or implied, and accept no responsibility or reliability for its completeness or accuracy.
- 17. In the event of any inconsistency between these terms and conditions herein and any advertising, promotional, publicity and other materials relating to or in connection with the Promotion, the terms and conditions herein shall prevail.
- 18. A person who is not a party to these Terms and Conditions has no rights under the Contracts (Rights of Third Parties) Act (Cap. 53B) of Singapore to enforce any term herein.
- 19. These terms and conditions contained herein shall be governed by and construed in accordance with the laws of Singapore, and all Eligible Cardmembers who participate in the Promotion shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.
- 20. For the full set of terms and conditions of Shell with regards to this promotion, please refer to www.shell.com.sg.