



2017 UOB RESERVE CHRISTMAS PROGRAMME: TERMS & CONDITIONS

1) Christmas Log Cake

1. Only the principal cardholder of a UOB Reserve Card issued by United Overseas Bank Limited ("**UOB**") in Singapore which is valid, existing, in good standing, and conducted in a proper and satisfactory manner as determined by UOB in its discretion ("**Cardmember**") shall be offered this Log Cake Privilege.
2. This Log Cake Privilege is valid till 26 December 2017 ("**Program Period**").
3. This "**Log Cake Privilege**" consists of one (1) complimentary Christmas log cake by The Ritz-Carlton, Millenia Singapore.
4. Each Cardmember is limited to one Log Cake Privilege each. Cardmember must present the original mailer and his/her Reserve Card on date of collection.
5. In the event any Cardmember is found to have utilized the Log Cake Privilege more than once, UOB may at its sole and absolute discretion reclaim an amount equal to the value of the utilized Log Cake Privilege in whatever manner it deems fit.
6. The Log Cake Privilege must be utilized within the Program Period. No payment or compensation whether in cash, credit or in kind shall be made for any forfeited, expired or unutilized Log Cake Privilege. This Log Cake Privilege is strictly not transferable, exchangeable for cash, credit, kind or other items and cannot be used in conjunction with any other discounts, privileges, promotions or vouchers unless otherwise expressly stated and will be subject to the terms and conditions of the participating merchant.
7. Cardmember must make reservations to utilize their Log Cake Privilege. Cardmember shall make their reservations through the UOB Reserve Concierge at 1800 222 0990 in, at least 5 working days in advance. Acceptance of any reservations will be subject to availability and is processed on first-come, first-served basis. The cut-off time to reserve the Log Cake Privilege is 4pm for collection in 5 working days' time.
 - (i) Through the Cardmember's act of calling Reserve Concierge to request for the reservations/bookings to be made, the Cardmember:-
 - (a) is deemed to have consented to the collection, use and disclosure of his/her personal data by UOB, and/or the participating merchant for making the reservations and verifying the reservations made by the Cardmember and contacting the Cardmember regarding the foregoing, and all purposes and promotions incidental to this Log Cake Privilege; and
 - (b) hereby confirms and represents to UOB that with respect to any personal data disclosed to UOB and/or participating merchant by the Cardmember, the individuals to whom the personal data relates have prior to such disclosure, agreed and consented to such disclosure, and the collection, use and disclosure of their personal data by UOB and/or participating merchant for making the reservations and verifying the reservations made by the Cardmember for that individual and contacting the individual regarding the foregoing, and all purposes and promotions incidental to this Log Cake Privilege.

2) La Prairie

1. Only the principal cardholder of a UOB Reserve Card issued by United Overseas Bank Limited ("**UOB**") in Singapore which is valid, existing, in good standing, and conducted in a proper and satisfactory manner as determined by UOB in its discretion ("**Cardmember**") shall be offered this La Prairie Privilege.
2. This La Prairie Privilege is valid till 31 March 2018 ("**Program Period**").

This "**La Prairie Privilege**" consists of:

- (a) one (1) complimentary Signature Skin Caviar Firming and Lifting Facial 60 min facial service; and
 - (b) one (1) complimentary 4-piece travel set with the purchase of any La Prairie products.
3. Each Cardmember is limited to one La Prairie Privilege each. This La Prairie Privilege is only applicable to a female Principal or Supplementary Cardmember. If either Principal or Supplementary Cardmember is male, Cardmember will be accorded a gift set of equivalent value to the facial service.
 4. In the event any Cardmember is found to have utilized this La Prairie Privilege more than once, UOB may at its sole and absolute discretion reclaim an amount equal to the value of the utilized La Prairie Privilege in whatever manner it deems fit.
 5. This La Prairie Privilege must be utilized within the Program Period. No payment or compensation whether in cash, credit or in kind shall be made for any forfeited, expired or unutilized this La Prairie Privilege. This La Prairie Privilege is strictly not transferable, exchangeable for cash, credit, kind or other items and cannot be used in conjunction with any other discounts, privileges, promotions or vouchers unless otherwise expressly stated and will be subject to the terms and conditions of the participating merchant.
 6. Cardmember must make reservations to utilize this La Prairie Privilege. Cardmember shall make their reservations through the UOB Reserve Concierge at 1800 222 0990 at least 5 working days in advance. Acceptance of any reservations will be subject to availability and is processed on first-come, first-served basis.
 7. Through the Client's act of calling Reserve Concierge to request for the reservations/bookings to be made, the Client:-
 - (a) is deemed to have consented to the collection, use and disclosure of his/her personal data by UOB, and/or the participating merchant for making the reservations and verifying the reservations made by the Cardmember and contacting the Cardmember regarding the foregoing, and all purposes and promotions incidental to this La Prairie Privilege; and
 - (b) hereby confirms and represents to UOB that with respect to any personal data disclosed to UOB and/or participating merchant by the Client, the individuals to whom the personal data relates have prior to such disclosure, agreed and consented to such disclosure, and the collection, use and disclosure of their personal data by UOB and/or participating merchant for making the reservations and verifying the reservations made by the Cardmember for that individual and contacting the individual regarding the foregoing, and all purposes and promotions incidental to this La Prairie Privilege.

3) Ermenegildo Zegna

1. Only the principal cardholder of a UOB Reserve Card issued by United Overseas Bank Limited ("UOB") in Singapore which is valid, existing, in good standing, and conducted in a proper and satisfactory manner as determined by UOB in its discretion ("Cardmember") shall be offered this EZ Privilege
2. This EZ Privilege is valid till 26 December 2017 ("**Program Period**").
3. This "**EZ Privilege**" consists of one (1) complimentary personalised selected leather gift with retail worth of S\$500 with a minimum spend of S\$3,500 in a single receipt at Ermenegildo Zegna ION ORCHARD.
4. The complimentary selected leather item is limited on first come first served basis and subject to availability
5. Each Cardmember is limited to one EZ Privilege each. Cardmember to present his/her card to enjoy Privilege.
6. In the event any Cardmember is found to have utilized this EZ Privilege more than twice, UOB may at its sole and absolute discretion reclaim an amount equal to the value of the utilized EZ Privilege in whatever manner it deems fit.
7. This EZ Privilege must be utilized within the Program Period. No payment or compensation whether in cash, credit or in kind shall be made for any forfeited, expired or unutilized Privilege. This Privilege is strictly not transferable, exchangeable for cash, credit, kind or other items and cannot be used in conjunction with any other discounts, privileges, promotions or vouchers unless otherwise expressly stated and will be subject to the terms and conditions of the participating merchant.
8. UOB reserves the right to replace this EZ Privilege with another of similar value in the case of unavailability.

4) China Club

1. Only the principal cardholder of a UOB Reserve Card issued by United Overseas Bank Limited ("UOB") in Singapore which is valid, existing, in good standing, and conducted in a proper and satisfactory manner as determined by UOB in its discretion ("Cardmember") shall be offered this China Club Privilege.
2. This China Club Privilege is valid till 26 December 2017 ("**Program Period**").
3. This "**China Club Privilege**" consists of one (1) complimentary S\$100 worth of dining redemption with a minimum spend of S\$200 in a single receipt at the China Club, Singapore
4. Each Cardmember is limited to one China Club Privilege each. Cardmember must present original mailer on the date of booking for instant redemption of the Privilege.
5. In the event any Cardmember is found to have utilized this China Club Privilege more than once, UOB may at its sole and absolute discretion reclaim an amount equal to the value of the utilized China Club Privilege in whatever manner it deems fit.
6. This China Club Privilege must be utilized within the Program Period. No payment or compensation whether in cash, credit or in kind shall be made for any forfeited, expired or unutilized China Club Privilege. This China Club Privilege is strictly not transferable, exchangeable for cash, credit, kind or other items and cannot be used in conjunction with any other discounts, privileges, promotions or vouchers unless otherwise expressly stated and will be subject to the terms and conditions of the participating merchant.
7. Cardmember must make reservations to utilize this China Club Privilege. Cardmember shall make their reservations through the UOB Reserve Concierge at 1800 222 0990, at least 2 working days in advance. Acceptance of any reservations will be subject to availability and is processed on first-come, first-served basis.
8. To utilize this China Club Privilege, the Cardmembers and their guests must comply with the participating merchant's rules, including:
 - (a) Dress code is business attire or smart casual (slippers, tee shirts, and shorts are not allowed).
 - (b) Children aged 12 and below have restricted access to the club, with exception on weekends only.
9. Through the Cardmember's act of calling Privilege Concierge to request for the reservations/bookings to be made, the Cardmember:-
 - (a) is deemed to have consented to the collection, use and disclosure of his/her personal data by UOB, and/or the participating merchant for making the reservations and verifying the reservations made by the Cardmember and contacting the Cardmember regarding the foregoing, and all purposes and promotions incidental to this China Club Privilege; and
 - (b) hereby confirms and represents to UOB that with respect to any personal data disclosed to UOB and/or participating merchant by the Client, the individuals to whom the personal data relates have prior to such disclosure, agreed and consented to such disclosure, and the collection, use and disclosure of their personal data by UOB and/or participating merchant for making the reservations and verifying the reservations made by the Cardmember for that individual and contacting the individual regarding the foregoing, and all purposes and promotions incidental to this China Club Privilege.

5) Macallan

1. Only the principal cardholder of a UOB Reserve Card issued by United Overseas Bank Limited ("UOB") in Singapore which is valid, existing, in good standing, and conducted in a proper and satisfactory manner as determined by UOB in its discretion ("**Cardmember**") shall be offered this Macallan Privilege
2. This Macallan Privilege is valid till 28 February 2018 ("**Program Period**").
3. This "**Macallan Privilege**" consists of
 - (a) purchasing one (1) bottle of Macallan Edition No.3 at S\$175 nett, with free delivery; and
 - (b) limited to 2 bottles per Cardmember.

Each Cardmember is limited to one Macallan Privilege each.

4. In the event any Cardmember is found to have utilized this Macallan Privilege more than once, UOB may at its sole and absolute discretion reclaim an amount equal to the value of the utilized Macallan Privilege in whatever manner it deems fit.
5. This Macallan Privilege must be utilized within the Program Period. No payment or compensation whether in cash, credit or in kind shall be made for any forfeited, expired or unutilized Macallan Privilege. This Macallan Privilege is strictly not transferable, exchangeable for cash, credit, kind or other items and cannot be used in conjunction with any other discounts, privileges, promotions or vouchers unless otherwise expressly stated and will be subject to the terms and conditions of the participating merchant.
6. Cardmember must make reservations to utilize this Macallan Privilege. Cardmember shall make their reservations through the UOB Reserve Concierge at 1800 2220990, at least 2 working days in advance. Acceptance of any reservations will be subject to availability and is processed on first-come, first-served basis. Free delivery can only be arranged 5 working days after payment is made with the UOB Reserve Card.
7. Through the Client's act of calling Reserve Concierge to request for the reservations/bookings to be made, the Client:-
 - (c) is deemed to have consented to the collection, use and disclosure of his/her personal data by UOB, and/or the participating merchant for making the reservations and verifying the reservations made by the Cardmember and contacting the Cardmember regarding the foregoing, and all purposes and promotions incidental to this Macallan Privilege; and
 - (d) hereby confirms and represents to UOB that with respect to any personal data disclosed to UOB and/or participating merchant by the Client, the individuals to whom the personal data relates have prior to such disclosure, agreed and consented to such disclosure, and the collection, use and disclosure of their personal data by UOB and/or participating merchant for making the reservations and verifying the reservations made by the Cardmember for that individual and contacting the individual regarding the foregoing, and all purposes and promotions incidental to this Macallan Privilege.

6) General Terms and Conditions

1. The following terms shall be applicable to the Log Cake Privilege, La Prairie Privilege, EZ Privilege, China Club Privilege and Macallan Privilege (each defined above, and collectively, "**Privilege**");
 - (a) The Cardmember (as defined above) shall permit and authorise UOB (as defined above) to disclose, reveal and divulge his/her information and particulars and is deemed to have obtained his/her guest's approval and consent to UOB disclosing, revealing and divulging his/her guest's information and particulars to any person (including, without limitation, the parties involved in organizing this Privilege) as UOB deems fit at its discretion for the purposes of this Privilege (including any promotional, marketing, publicity purposes in connection thereto).
 - (b) For the avoidance of doubt, each Cardmember shall be liable to pay for all his/her own costs, charges and expenses and that of his/her guests incurred, sustained or suffered in relation to the utilization of this Privilege. UOB shall not be liable or responsible to any party for the payment of the foregoing. All such costs, charges and expenses shall be paid by Cardmember using a valid and existing UOB Reserve credit card which is issued by UOB.
 - (c) If UOB subsequently discovers that the Cardmember is not eligible for this Privilege, UOB may at its discretion (i) forfeit this Privilege or any bookings / reservations made for the utilization of this Privilege, or (ii) if this Privilege is already utilized, reclaim or debit an amount equal to the costs of this Privilege from the Qualifying Account (or any of the Cardmember's other accounts with UOB), without payment or compensation whatsoever or without giving any reason.
 - (d) UOB reserves the right at their absolute discretion, to vary / amend / delete this Privilege and / or any of these terms and conditions at any time and from time to time without giving reason or prior notice or assuming any liability to any party. All Cardmembers shall be bound by these variations / amendments / deletions.
 - (e) UOB reserves the right, at its discretion, at any time, without notice or assigning any reason thereof, replace or substitute this Privilege with any other privilege of equal or similar value selected by UOB.
 - (f) UOB's decision on all matters relating to or in connection with or arising from this Privilege (including without limitation, the eligibility criteria and Program Period) are at its absolute discretion and shall be final, conclusive and binding on all parties. UOB shall not be obliged to give any reason on any matter concerning this Privilege and no correspondence or claims will be entertained.
 - (g) This Privilege is granted to the Cardmember subject to these terms and conditions.
 - (h) UOB assumes no liability or responsibility and will not be liable or responsible for any defects, quality, merchantability, the fitness or any other aspect of this Privilege or the goods and services offered under this Privilege, or for the acts or defaults of the participating merchant. Any dispute about the quality or service standard must be resolved directly with the participating merchant. The participating merchant may impose conditions for the utilization of this Privilege, or provision of goods and services under this Privilege. UOB does not assume any liability or responsibility for and will not be liable or responsible for any injury, loss or damage (including, but not limited to, the loss of life, injury to person and / or loss or damage to property) suffered whatsoever or for any charges, costs or expenses of any kind whatsoever suffered or incurred as a result of or arising from or pursuant to the utilization of this Privilege, or of the goods and services provided under this Privilege.

- (i) While all the information provided herein is believed to be reliable at the time and date of printing, UOB does not make any representation or warranty whether express or implied, and accepts no responsibility or liability for its completeness or accuracy.
- (j) These terms and conditions shall be governed by the laws of the Republic of Singapore and the Cardmember shall be deemed to have irrevocably agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.

United Overseas Bank Limited Co. Reg. No.193500026Z
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