

Frequently Asked Questions

FOR UOB PERSONAL INTERNET BANKING “YOUR TRIP COULD BE FREE” PROMOTION

1. When is the Promotion Period?

26 July 2013 to 31 December 2013 (both dates inclusive).

2. How do I qualify for the promotion?

The Promotion is open to all customers of United Overseas Bank Limited (“**UOB**”) who:

- a. Purchased from United Overseas Insurance Limited any Insure & Travel Per Trip Plans with a minimum premium value of S\$48 (after any promotional discount) or Annual Plans during the Promotion Period.
- b. The insurance premium for the aforesaid Insure & Travel Per Trip Plans or Annual Plans must be debited from a UOB account via UOB Personal Internet Banking / UOB Mobile or charged to a validly existing MasterCard/ Visa Credit or Debit card issued by UOB, which is in good standing and satisfactorily conducted in the absolute opinion of UOB
- c. Completed and submitted the Promotion Online Registration Form found on the Promotion page on uob.com.sg. UOB must have received the completed Form from the Customer during the Promotion Period.
Note: Invalid mobile phone number and/or NRIC/Passport number will result in disqualification
- d. All Qualifying Transactions made must be posted and captured in UOB's system during the Promotion Period in order to qualify for a Taxi Voucher and a chance in a lucky draw.

3. What do I stand to win?

Taxi Voucher

- a. One (1) Comfort Delgro Taxi Voucher worth S\$10 (“Gift”), will be given, on a daily basis, to the first 5 Eligible Customers who have performed a Qualifying Transaction.
- b. Each Eligible Customer is only entitled to one (1) Gift only within the Promotion Period regardless of the number of Qualifying Transaction performed.

Lucky Draw

- a. Eligible Customer who has performed a Qualifying Transaction will be allocated with one (1) Lucky Draw chance for every Qualifying Transaction.
- b. The Lucky Draw prize is a reimbursement of the Eligible Customer's expenditure limited to transportation and accommodation expenses incurred during the period of their travel valued at not more than SGD \$1,500.00.

- c. The Trip must be completed before 31 March 2014.
- d. There will be a total of three (3) prizes to be given away for the Lucky Draw under this Promotion.

4. How do I know if I qualified for the prize?

- a. Qualified customers entitled for the Taxi Vouchers: Daily Gift winners will receive the Gift together with their Insure & Travel Policy.
- b. Qualified customers who are entitled to the Lucky Draw: Lucky Draw winners will be announced and published on uob.com.sg on **31 January 2014** and notified via mail as per Bank's record.

5. What if I don't have UOB Personal Internet Banking and UOB MobileServices access?

If you don't have UOB Personal Internet Banking access but have either a UOB credit card or a UOB bank account, you can apply for UOB Personal Internet Banking access at any UOB ATM, branch or online at www.uob.com.sg under eBanking->Personal Internet Banking->Sign up.

If you don't have a UOB credit card or UOB bank account, you can apply for a UOB credit card or open a UOB bank account to get issued with UOB Personal Internet Banking access. Once you are issued with UOB Personal Internet Banking access, you can download the UOB Mobile App from iTunes or Google Play.

6. Who do I contact if I have further enquires?

Kindly call our call centre at 1800 222 2121 or +65 6222 2121 (Overseas).