

Frequently Asked Questions

FOR UOB 'WIN A LENOVO YOGA TABLET 8' WITH UOB PERSONAL INTERNET BANKING AND UOB MOBILE SERVICES PROMOTION

1. How do I qualify for the promotion?

The Eligible Customer must:

- have successfully signed up for UOB Personal Internet Banking or UOB Mobile Services during the promotion period;
- enroll for the promotion by submitting the Online Registration Form on uob.com.sg/Lenovotablet during the promotion period.

[Note: The Eligible Customer needs to enroll only once during the promotion period – 6 January 2014 to 31 March 2014 (both dates inclusive)]

- perform the qualifying online transactions.

The Eligible Customer will not be eligible for the promotion if:

- his/her UOB Personal Internet Banking and UOB Mobile Services is terminated before/on 31 March 2014; or
- his/her NRIC or Passport number used in the campaign enrolment is not the same as the number in the Bank's record.

2. What are the qualifying online transactions?

- To qualify for the lucky draw, the Customer must perform any of the following online transactions:

Qualifying Online Transactions	Criteria	Lucky Draw Chances
Sign up for UOB Personal Internet Banking and perform a first log in	<ul style="list-style-type: none"> Sign up at any UOB branches, ATM or via the Online Application Form or Credit Card application. The application must be successfully received, processed and recorded on UOB's systems during the promotion period. Perform a first log in via UOB Personal Internet Banking or UOB Mobile 	<ul style="list-style-type: none"> 1 Lucky Draw chance will be allotted for each successful sign up together with first log in performed Eligible Customers can accumulate a maximum of 1 Lucky Draw chance.
Bill Payment or Funds Transfer	<ul style="list-style-type: none"> Transaction must be performed via UOB Personal Internet Banking or UOB Mobile Minimum transaction amount is S\$10. 	<ul style="list-style-type: none"> 5 Lucky Draw chances will be allotted for each successful transaction. Eligible Customers can accumulate a maximum of

	<ul style="list-style-type: none"> The transaction must be successfully received and recorded on UOB's systems during the promotion period. 	25 lucky draw chances per month during the promotion period.
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3. What do I stand to win?

The Customer could win one of these Lucky Draw prizes:

- a. A Lenovo Yoga Tablet 8 (50 winners)

4. When is the promotion period?

The promotion period is 06 January 2014 to 31 March 2014 (both dates inclusive).

5. How do I know if I have won the prize?

Winners will receive the notification and redemption letter by registered mail on or before 20 May 2014. The letter will be mailed to the winner's last mailing address as per UOB's records.

6. How do I update my address with UOB?

You can update your address via one of the following ways:

- Login to UOB Personal Internet Banking, click on Customer Service > Change of Address
- Visit any UOB branch
- Download the form available at http://www.uob.com.sg/assets/pdfs/personal/useful/Change_Address.pdf

7. How do I apply for UOB Personal Internet Banking and Mobile Services access?

If you don't have UOB Personal Internet Banking access but have either a UOB credit card or a UOB bank account, you can apply for UOB Personal Internet Banking access at any UOB ATM, branches or online at www.uob.com.sg under eBanking->Personal Internet Banking->Sign Up. Once you are issued with UOB Personal Internet Banking access, you can download the UOB Mobile App from iTunes or Google Play.

8. What if I am not a UOB customer?

If you don't have a UOB credit card or UOB bank account, you can apply for a UOB credit card or open a UOB bank account at any UOB branches or via the online application.

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