

**TERMS & CONDITIONS FOR ST GREGORY SPA**

1. St Gregory Spa will offer 25% off the list price for any 80 minutes or more ala carte treatment (excluding TCM and Ayurvedic treatments) to UOB Private Banking Clients at all St Gregory Spas in Singapore and in the region (Please refer to the participating outlets at paragraph 7 below).
2. For avoidance of doubt, United Overseas Bank Limited ("UOB") shall not be liable to pay for any other expenses incurred by UOB Private Banking Clients or their guests. Any transport and travel related or incidental charges shall be at the expense of the UOB Private Banking Client. Each UOB Private Banking Client shall be liable to pay for his/her own expenses and any expenses of their guests incurred during his/her treatment at the participating spa.
3. UOB Private Banking Clients shall make their bookings through Private Banking Concierge at 1800 881 6888 in Singapore.
4. Spa bookings are necessary, must be made in advance and in the name of the UOB Private Banking Client latest by 31 December 2012 using a UOB credit card. Confirmed bookings are not transferable to any other person. Any request to allot confirmed bookings to others will be treated as cancellation subject to cancellation charges.
5. Spa treatments are subject to availability at the time of booking.
6. Black-out dates apply as per each individual spa outlet.
7. Participating St Gregory Spa Outlets
  - PARKROYAL on Beach Road (Singapore)
  - Pan Pacific Singapore (Singapore)
  - Marina Mandarin Singapore (Singapore)
  - PARKROYAL Penang Resort (Malaysia)
  - PARKROYAL Kuala Lumpur (Malaysia)
  - Toyosu (Japan)
  - Pan Pacific Suzhou (China)
8. UOB Private Banking Clients need to check-in at least 15 minutes prior to appointment time.
9. In the event of late arrival after the booking time, the UOB Private Banking Client may choose to continue with treatment with the remaining time booked, or have an alternative treatment if the treatment is available.
10. UOB Private Banking Clients need to inform St Gregory Spa via Privilege Concierge at least 24 hours in advance for cancellation or rescheduling of appointment. There will be a full charge for no show and 50% of the requested service fee applies in the event of cancellation or reschedule of appointment in less than 24 hours.



11. Each UOB Private Banking Client shall be entitled to a maximum of one (1) guest per visit subject always to the St Gregory Spa's availability at all material time. All guests must be accompanied by the UOB Private Banking Client at all times during his/her visit in order for the guests to enjoy the privileges available to them.
12. All UOB Private Banking Clients and the guests shall comply and observe all prevailing ethics/rules and regulations prescribed by St Gregory Spa at all times but not limited to the use of spa treatments and the equipment, facilities therein including rules with respect lockers, attire and personal hygiene. St Gregory Spa reserves the right to expel any UOB Private Banking Client or guest for inappropriate behaviour or fraud.
13. Each UOB Private Banking Client shall be personally responsible for his/her personal safety and the safety of his/her guests at all times within the St Gregory Spa facility.
14. UOB assumes no liability or responsibility for the acts or defaults of the merchant or defects in the goods and services offered in this promotion. UOB is not an agent of the merchant. Any dispute about the quality or service standard must be resolved directly with the merchant. The merchant may impose conditions for the redemption of the goods or services. UOB will not be responsible for any injury, loss or damage suffered as a result of the redemption or usage of the goods and services.
15. While the information provided herein is believed to be reliable as at the date of printing, UOB makes no representation or warranty whether express or implied, and accepts no responsibility or liability for its completeness or accuracy.
16. UOB and the participating merchants reserve the right to vary/amend the privilege and/or terms and conditions without prior notice.

