

TERMS & CONDITIONS FOR PRIVATE BANKING CONCIERGE

1. UOB Private Banking Clients (the “Client”) shall make their concierge requests through the Private Banking Concierge (the “Concierge”) at 1800 881 6888 in Singapore or +65 6881 6888 from overseas.
2. For the avoidance of doubt, United Overseas Bank Limited (“UOB”) shall not be liable to pay for any expenses incurred by the Client from the utilization of the Concierge in any manner whatsoever and the Client shall be wholly liable to pay for such expenses incurred.
3. The merchant may impose conditions as determined by the merchant for the usage of the goods or services offered by the Concierge and therefore, UOB will not be responsible for the quality, merchantability or the fitness for purpose or any other implied term or condition with respect to the redemption.
4. UOB assumes no liability or responsibility in any manner whatsoever for the acts or defaults of the merchant or defects in the goods and services offered by the Concierge, or for any injury, loss, damage, costs or expenses in connection with or arising out of the usage of the goods and services offered by the Concierge. UOB is not an agent of the merchant. Any dispute about the quality or service standard must be resolved directly with the respective merchant(s).
5. All information provided herein is correct at the time of publishing and UOB makes no representation or warranty whether express or implied, and accepts no responsibility or liability for its completeness or accuracy.
6. The decisions of UOB on all matters relating to the Concierge are final, conclusive and binding. UOB shall not be obliged to give any reason or enter into any correspondence with any persons on any matter concerning the Concierge.
7. UOB and the merchants reserve the right to vary, amend, add or delete any of the terms and conditions governing this Concierge service at any time in their absolute discretion without giving any reason or prior notice or assuming any liability to any Client, and all Clients shall be bound by these amendments.
8. In the event of any inconsistency between these terms and conditions herein and any advertising, promotional, publicity and other materials relating to or in connection with the Concierge, the terms and conditions herein shall prevail.
9. A person who is not a party to these Terms & Conditions has no rights under the Contracts (Rights of Third Parties) Act (Cap. 53B) of Singapore to enforce any term herein.



10. These terms and conditions contained herein shall be governed by and construed in accordance with the laws of Singapore, and all Clients who utilize the Concierge shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.

