

TERMS AND CONDITIONS FOR ORIENT-EXPRESS HOTEL COLLECTION ("OE")

1. This benefit is offered to all Private Banking clients of United Overseas Bank Limited ("UOB") who maintain a minimum asset under management of S\$2 million with UOB ("UOB Private Banking Clients").
2. Each UOB Private Banking Client is entitled to a complimentary room night (one night per stay per hotel) with a minimum of **two (2)** nights stay at any of the participating hotel based on Best Available Rates as published on its website www.orient-express.com, per calendar year.
 - Jimbaran Puri, Bali
 - Ubud Hanging Gardens, Bali
 - La Residence Phou Vao, Laos
 - La Residence d'Angkor, Cambodia
 - Napasai, Koh Samui
3. Each UOB Private Banking Client can claim only one (1) complimentary night per stay per hotel and this refers to the second night stay. The first night is chargeable to the UOB Private Banking Client and the second night is complimentary. The UOB Private Banking Clients shall make all their payments using a UOB credit card or cash upon check-out.
4. Each room booking is inclusive of daily breakfast for two (2) persons and standard welcome and turndown gifts.
5. Reservations are to be made by 31 December 2013 and stay is valid till 30 April 2014. The UOB Private Banking Client must maintain the minimum asset under management of S\$2 million at the point of booking and during his/her stay, failing which UOB reserves the right to debit the cost of the complimentary night stay from the Client's account.
6. UOB Private Banking clients shall make their bookings and confirmation of all room bookings through the Private Banking Concierge at 1800 881 6888 in Singapore or +65 881 6888 from overseas.
7. Reservations and the privilege offered herein are not transferable and must be made in the name of the UOB Private Banking client. The UOB Private Banking Client must be present at point of check-in.
8. Reservation (s) is subject to room availability at the time of booking and black-out dates apply as per each individual hotel which will be advised during reservation.
9. The privilege offered herein is not valid with any other promotions, offers and privileges.
10. Cancellation of room reservations shall be subject to the individual hotels' cancellation, amendment and no show policies. In the event of no show, the complimentary night stay will not be replaced or compensated.
11. Extra person charge is applicable as per each individual hotel's charges, subject to service charge and prevailing government taxes.



13. Only one extra person is allowed in each room (subject to configuration of each individual hotel's room). Extra bed and breakfast charges are applicable to the 3rd adult for triple sharing.
14. One child below the age of 12 years, who stays with parents in a room, will stay free of charge on accommodation basis.
15. Extra beds for children (below the age of 12 years) are complimentary and subject to availability.
16. No pets are allowed.
17. Each UOB Private Banking Client shall be responsible and liable to pay for his/her own costs, charges and expenses and that of his/her guests incurred during the stay at the participating resort, including any transport and travel related or incidental charges incurred by the UOB Private Banking Client to and from the participating hotel.
18. Each UOB Private Banking Client shall be personally responsible for his/her personal safety and the safety of his/her guests at all times within and in each participating hotel.
19. The privileges offered herein are subject to OE's terms and conditions.
20. UOB assumes no liability or responsibility for the acts or defaults of OE or defects in the goods and services offered by OE in connection with the privileges offered herein. UOB is not an agent of OE. Any dispute about the quality or service standard must be resolved directly with OE.
21. UOB will not be responsible for any injury, loss or damage suffered as a result of the redemption or usage of the goods and services. In a case of a dispute, the decision of UOB on all matters shall be final and no correspondence will be entertained.
22. UOB and OE reserve the right to vary/amend the privilege and/or the terms and conditions herein without prior notice. In a case of a dispute, the decision of UOB on all matters shall be final and no correspondence will be entertained.
23. The UOB Private Banking Client shall permit and authorise UOB to disclose, reveal and divulge his/her information and his/her guest's information and particulars to any person (including, without limitation, the parties involved in organising, promoting and booking the stay) as UOB deems fit at its discretion.

