

TERMS & CONDITIONS FOR ASIAPSPA DESTINATIONS

1. This benefit is offered to all Private Banking clients with a minimum asset under management of \$2 million.
2. Each UOB Private Banking Client can:-
 - a) claim complimentary spa treatments, limited to two (2) complimentary spa treatments per participating spa outlet in the following cities such as Singapore, Kuala Lumpur, Shanghai, Beijing, Bali, Phuket, Bangkok, Jakarta, and Vietnam as featured in the AsiaSpa Special Edition Spa Guide.
 - b) book additional spa treatment(s) at participating spa outlets which will be charged on the UOB Private Banking Client's account and the payments shall be made by the UOB Private Banking Client directly to spa outlet(s) using a credit card or cash upon check-out.
3. Bookings for each spa treatment are to be made through Private Banking Concierge at 1800 881 6888. All bookings will be subject to availability and is processed on first-come, first-served basis.
4. The UOB Private Banking client is required to furnish the preferred date and time of the spa treatment and credit card details when making his/her booking.
5. The UOB Private Banking Client is permitted to re-schedule any bookings which has been confirmed subject to availability of the spa treatment on the reschedule date and time and provided always that such re-scheduling is done at least seven (7) working days prior to the relevant booked date.
6. If any of the spa treatments are cancelled by the UOB Private Banking client for any reasons whatsoever or if the UOB Private Banking client does not turn up on the relevant booked date, the UOB Private Banking client shall be liable to pay the full Fees of the spa treatment.
7. All other expenses incurred by the UOB Private Banking Clients including any transport and travel related or incidental charges incurred by the UOB Private Banking Client to and from the participating spa outlets and during their stay at the participating spa outlet shall be paid by the UOB Private Banking Client.
8. UOB Private Banking Clients may check for details of the participating spa outlets on AsiaSpa Special Edition Spa Guide or on www.uobprivatebanking.com.sg.
9. Booking(s) are not transferable, must be made in the name of the UOB Private Banking Client, is subject to availability and the last booking shall be on 31 October 2012.
10. The above offer is valid from 1 May 2012 to 31 October 2012 and is not valid with any other promotions, offers and privileges.
11. Cancellation within seven (7) working days of booked date for the complimentary spa treatment shall be subject to the individual spa outlets' cancellation, amendment and no show policies, to be advised by Private Banking Concierge when making bookings.



12. In the event of late arrival after the booking time, the UOB Private Banking Client may choose to continue with treatment with the remaining time booked, or have an alternative treatment if the treatment is available.
13. Extra person charge is applicable as per each individual spa outlet charges, subject to service charge and prevailing government taxes.
14. All UOB Private Banking Clients and/or the guests (where applicable) shall comply and observe all prevailing ethics/rules and regulations prescribed by the participating spa outlets at all times but not limited to the use of spa treatments and the equipment, facilities therein including rules with respect lockers, attire and personal hygiene. Each participating spa outlet reserves the right to expel any UOB Private Banking Client or guest for inappropriate behaviour or fraud.
15. Each UOB Private Banking Client shall be personally responsible for his/her personal safety and the safety of his/her guests at all times within the facility of each participating spa outlets.
16. United Overseas Bank Limited ("UOB") assumes no liability or responsibility for the acts or defaults of the merchant or defects in the goods and services offered in this promotion. UOB is not an agent of the merchant. Any dispute about the quality or service standard must be resolved directly with the merchant. The merchant may impose conditions for the redemption of the goods or services. UOB will not be responsible for any injury, loss or damage suffered as a result of the redemption or usage of the goods and services.
17. While the information provided herein is believed to be reliable as at the date of printing, UOB makes no representation or warranty whether express or implied, and accepts no responsibility or liability for its completeness or accuracy.
18. UOB and the participating merchants reserve the right to vary/amend the privilege and/or terms and conditions without prior notice.

