Frequently Asked Questions

UOB Personal Internet Banking Connects You with Your Loved Ones

1. When is the promotion period?
   The qualifying period for the promotion commences at 00:00 hours of 1 February 2007, Thursday, and ends at 23:59 hours of 28 February 2007, Wednesday.

2. What are the incentives for customers to participate in the promotion?
   Customers who participate in the promotion will stand to win SunPage International Calling Cards. SunPage International Calling Cards worth S$10 each will be given away to 88 winners.

3. How do I qualify for the promotion?
   Simply perform bill payment transactions (min S$50 per payment) and be amongst the top 88 customers to accumulate the highest total number of bill payment transactions* within the qualifying period.

   Include post-dated or scheduled bill payments that have been successfully effected.

4. How do I pay my bill online?
   Simply follow the steps below:
   - Login to UOB Personal Internet Banking
   - Click on ' Bill Payments' and 'New Bill'
   - Select the 'Payee Corporation' that you wish to pay to and enter the 'Bill Reference Number' and 'Amount'
   - Select the 'Account' to debit from and also the 'Date' to effect the payment
   - Lastly, click on 'Pay' to complete the payment

5. Who are the participating Bill Payment Organizations?
   The Bank has more than 90 participating billing organisations.
   They include:

   Service Providers:
   SingTel, M1, StarHub, Pacific Internet Ltd, STT Bills Centre

   Credit Cards:
   UOB Card Centre, American Express, Diners Club

   Departmental Stores:
   Isetan, CK Tang

   Government/Statutory Board:
   SP Services Ltd, Town Councils, Property Tax Division, URA Car Parks Division

   Insurance:
   AIA, Prudential, NTUC Income Insurance

6. When will the results be announced?
   The results will be announced on the third week of March 2007, on the UOB website.

7. How will I be notified if I have won a prize?
   All winners will be notified by post and/or email at the mailing addresses and/or email addresses as stated in the Bank's records.