UOB 大華銀行

UOB PERSONAL INTERNET BANKING
Two-Factor Authentication (2FA) Registration/Update Form
Please send the completed form to: Robinson Road P O Box 1282 Singapore 902532

YOUR PARTICULARS

Name (as in NRIC/Passport*)

NRIC/Passport Number*	Country of Issue

TWO-FACTOR AUTHENTICATION (2FA) REGISTRATION / SWITCHING - For new registration or request to change 2FA mode

Please select either SMS or Token-OTP:

❑ **SMS-OTP Registration/Update*** (My existing Token device, if any, will be deregistered upon the Bank's receipt of my application)

Please register/update* my mobile phone number[note1] to receive OTP via SMS. My local/overseas* mobile phone number is:

(Country Code)   (Mobile Phone Number)

Note 1: The mobile phone number registered will be used for the purpose of SMS-OTP and Personal Internet Banking related issues only. SMS notification will be sent to this mobile phone number for successful completion of adding a Bill Payment, Funds Transfer or Remittance payee.

❑ **Token-OTP Registration/Update*** (My existing mobile phone number registered to receive SMS-OTP, if any, will be deregistered upon the Bank's receipt of my application)

Please register/update my local/overseas* mobile phone number[note2] to receive SMS notification:

(Country Code)   (Mobile Phone Number)

Note 2: This is a mandatory field. Token-OTP users will receive an SMS notification via the mobile phone number for successful completion of adding a Bill Payment, Funds Transfer or Remittance payee.

Select ONE of the following option (for Token-OTP), where applicable:

❑ Issue me a Token device[note3] to request for OTP.

❑ Activate my existing Token device to request for OTP.

Token Device Serial Number

Note 3: I understand that it requires at least 14 working days from the date of receipt of this application form for the Token device to be mailed to my registered mailing address as per the Bank's records. During this period, I can only perform Balance Enquiry online.

TWO-FACTOR AUTHENTICATION (2FA) UPDATE – For existing customers who need replacement of Faulty/Lost Token device

I am currently using the Token device to request for the OTP and would like to request for a new Token device[note3] due to:

❑ I lost my current Token device. (Note: A replacement fee of **S$20/-** is chargeable)

❑ My current Token device is faulty. Enclosed Token for verification. (Note: A replacement fee of **S$20/-** is chargeable for damaged Token device)

Token Device Serial Number

Please fill in your UOB Account Number for debiting of replacement fee:

UOB Account Number

TERMINATION OF TWO-FACTOR AUTHENTICATION (2FA)

I would like to terminate:

❑ SMS One-Time Password (SMS-OTP)   ❑ Token One-Time Password (Token-OTP)

I am aware that without 2FA, I will not be able to transact online or view my account transaction details. I can only perform Balance Enquiry via UOB Personal Internet Banking Service.

AUTHORISATION & AGREEMENT

In consideration of the Bank agreeing to my request to extend the UOB Personal Internet Banking Service(s) as selected in this Application Form, I confirm that I have read and understood and that I agree to be bound by the Terms and Conditions of the UOB Personal Internet Banking Service(s) (copies of which are available at the Bank's website uob.com.sg) and any amendment thereof as the Bank may introduce from time to time in connection with the use of the said service(s), and to indemnify the Bank from and against all claims, demands, losses, charges and expenses which the Bank may sustain, incur and be liable for as a result of the Bank agreeing to my said request. I confirm that I am not an undischarged bankrupt and there has been no Statutory Demand served on me and that there have been no legal proceedings commenced against me at the time of this application.

_____   _____
Authorised Signature   Date
Thumbprint (if any) must be affixed in the presence of a bank officer.
Please bring along your NRIC/Passport for identification.

FOR BANK USE ONLY

Attended By:	Signature Verified By:	Approved By:
Signature and Name Date	Signature and Name Date	Signature and Name Date

* Delete where inapplicable

Please send us your application with this prepaid business reply folder.

1. Fold along the dotted lines.

2. Fold and insert your application form and any other required document into this prepaid business reply folder.

3. Seal along the edges of this prepaid business reply folder with clear tape (do not staple).

4. Drop your sealed prepaid business reply folder into your nearest post box.

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Postage will be paid by addressee. For posting in Singapore only.

BUSINESS REPLY SERVICE
PERMIT NO. 02649

UNITED OVERSEAS BANK LIMITED
Robinson Road P.O. Box 1282
Singapore 902532