UOB 大華銀行

UOB CREDIT / DEBIT CARD CHANGE OF MOBILE PHONE NUMBER FORM

Complete this form only if you need to register your mobile number(s) and/or update the Bank of your new number(s). Kindly allow 5 to 7 business days for processing upon receipt of the registration form.

If you have more than three Supplementary Cardmembers, you may download an additional form from uob.com.sg.

By submitting this form, I/we hereby:
• confirm that the information given in this form is correct and complete, and authorise UOB to update all of my/our records on file.
• give consent for the mobile number provided to be used for the purpose of Credit Card Security Alert/Authentification Subscriptions and UOB Personal Internet Banking SMS-OTP, UniAlerts, Online Transaction Notifications or any other means UOB may deem appropriate.
• agree that the receipt of the SMS alerts notification is dependent on my/our mobile phone operator's ability to support this service and I/we am/are responsible for any applicable charges and fees based on prevailing terms and conditions of the service provider.
• agree to immediately notify UOB of any change in my/our mobile number(s), and acknowledge that the terms and conditions governing my/our UOB Credit/Debit Card account(s) apply.

Important : Please do not share the same mobile phone number with another person, including your supplementary cardmember(s)

Principal Cardmember (please skip this if registration is for Supplementary Cardmembers only)

Name:

NRIC/Passport/PR No.: _____ Country of Issue: _____

Credit/Debit No. [ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ] (any UOB Card no. if you have more than one card)

Mobile No.:

_____ - _____ - _____
(Country code) (Area code) (Mobile No.)
(Mandatory for overseas no.)

Principal Cardmember's signature _____ Date _____
(as per any of your signature record with the Bank)

Supplementary Cardmember 1 (if applicable)

Name:

NRIC/Passport/PR No.: _____ Country of Issue: _____

Credit/Debit No. [ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ] (any UOB Card no. if you have more than one card)

Mobile No.:

_____ - _____ - _____
(Country code) (Area code) (Mobile No.)
(Mandatory for overseas no.)

Supplementary Cardmember's signature _____ Date _____
(as per any of your signature record with the Bank)

Supplementary Cardmember 2 (if applicable)

Name:

NRIC/Passport/PR No.: _____ Country of Issue: _____

Credit/Debit No. [ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ] (any UOB Card no. if you have more than one card)

Mobile No.:

_____ - _____ - _____
(Country code) (Area code) (Mobile No.)
(Mandatory for overseas no.)

Supplementary Cardmember's signature _____ Date _____
(as per any of your signature record with the Bank)

Supplementary Cardmember 3 (if applicable)

Name:

NRIC/Passport/PR No.: _____ Country of Issue: _____

Credit/Debit No. [ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ] (any UOB Card no. if you have more than one card)

Mobile No.:

_____ - _____ - _____
(Country code) (Area code) (Mobile No.)
(Mandatory for overseas no.)

Supplementary Cardmember's signature _____ Date _____
(as per any of your signature record with the Bank)

Frequently Asked Questions (FAQ)

1. **Why do I need to register or update my new mobile phone number with UOB?**
    We need you to furnish us your current mobile phone number for the purpose of credit/debit card security measures.

2. **What are these security measures?**
    The Bank will send SMS alerts to you for the following:

- **First transaction made with a credit/debit card**
  Cardmembers will automatically receive an SMS for the first transaction made on their new or renewed credit/debit card. The SMS alerts will be sent to the person whose embossed name is on card. This means that even Supplementary Cardmembers will directly receive SMS alerts pertaining to their credit/debit card.

- **Transactions above pre-determined threshold limit**
  You will receive an SMS alert when a single transaction charged to your UOB Card, meets or exceeds the default threshold limit set by UOB. To find out more, please call our 24-hour Customer Service Hotline at 1800 222 2121 (or +65 6222 2121 when calling from overseas).

  Change of threshold limit and Opt-Out option are available. You can do so via UOB Personal Internet Banking. Alternatively, you can complete the Change in Threshold Limit request form available at any UOB branch or which can be downloaded at uob.com.sg

- **Online card transactions at participating 3-Domain Secure merchants**
  To enhance the security of e-commerce transactions, you will be required to enter a One-Time Password (OTP) for purchases made at participating 3-Domain Secure (3DS^) online merchants. This OTP will be sent via SMS to the mobile number of the Principal or Supplementary Cardmember registered in our bank records.

  ^3-Domain Secure (3DS) protocol is used by banks worldwide to authenticate online card transactions. Cardmembers can recognise the participating 3DS merchants by the Verified-by-Visa, MasterCard's SecureCode, American Express SafeKey or JCB's J/Secure logos on the online merchant's website.

Postage will be paid by addressee. For posting in Singapore only.

BUSINESS REPLY SERVICE
PERMIT NO. 08819

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