



## **BILL PAY SERVICES TERMS AND CONDITIONS**

1. The UOB Cardholder warrants that the information provided is true and correct and authorises United Overseas Bank Limited ("UOB") to disclose such account details to the relevant merchants to facilitate the UOB Bill Pay Service.
2. The UOB Cardholder's account must be in good standing and remain valid to enable the monthly bills to be debited successfully.
3. Holders of UOB JCB Cards, UOB Purchasing Cards, UOB Corporate Cards and UOB Private Label Cards are not eligible to participate in the UOB Bill Pay Service.
4. Approval process for the application of the UOB Bill Pay Service takes at least six weeks.
5. The UOB Cardholder shall continue to pay the relevant merchants until such amount of the merchant's bill is reflected on the monthly UOB Card statement.
6. All applications are subject to the relevant merchants' approval. UOB will not notify UOB Cardholders of their application status/outcome.
7. UOB Cardholder's account name with the relevant merchants shall be the same as the name shown on the UOB Card statement unless otherwise specified by the UOB Cardholder.
8. In the event that the UOB Card is cancelled or replaced, the UOB Cardholder is required to make alternative payment arrangements with the relevant merchants.
9. If the UOB Cardholder wishes to terminate the UOB Bill Pay Service, he/she is required to contact the relevant merchants to make alternative payment arrangements.
10. If any merchant's bill charged to the UOB Cardholder's Card account is unsuccessful for any reason, the UOB Cardholder will be responsible for arranging payment to that merchant by other means.
11. UOB shall not be liable for any loss whatsoever in the transmission of payment under this UOB Bill Pay Service or for any unsuccessful payment.
12. UOB reserves the right to amend these Terms and Conditions and reject or decline any application in its sole discretion without giving any reason.