

## FAQ for Caltex Singapore Pte. Ltd. (Caltex)

Promotion is valid from 30 June 2013

### Q1. How does SMART\$ rebates work?

A: UOB Credit/Debit Cardmembers can earn and redeem SMART\$ rebates at participating merchants. These SMART\$ can then be used to offset any petrol purchase at Caltex. You will also enjoy 2% SMART\$ rebates for petrol purchases charged to your UOB card at Caltex.

1 SMART\$ is equivalent to SGD\$1.

### Q2: How do I qualify for the UOB promotion at Caltex?

A: UOB One Cardmembers will enjoy the maximum of up to 19.68%\* savings on petrol while all other UOB Cardmembers get up to 16.82%\* petrol savings at Caltex. Please refer to the tables below for details:

Example of UOB One Card savings calculations at Caltex	\$
Based on gross petrol purchase of S\$50 for Caltex with Techron 95 at \$2.24 per litre	
14% UOB Card discount	7
2% SMART\$ Rebate at Caltex after 14% discount	0.86
UOB One Card rebate at 3.33% after 14% discount	1.43
Thanks! Points earned for the transaction (1 litre pumped gets you 1 Thanks! Point and 40 Thanks Point = S\$1)	0.55
Total \$ savings for UOB ONE Card at Caltex	9.84
Total % savings for UOB One Card at Caltex (\$9.84 discount / \$50 gross purchase X 100%)	19.68%

Example of other UOB Cards savings calculations at Caltex	\$
Based on gross petrol purchase of S\$50 for Caltex with Techron 95 at \$2.24 per litre	
14% UOB Card discount	7
2% SMART\$ Rebate at Caltex after 14% discount	0.86
Thanks! Points earned for the transaction (1 litre pumped gets you 1 Thanks! Point and 40 Thanks Point = S\$1)	0.55
Total \$ savings for all other UOB Cards at Caltex	8.41
Total % savings for UOB One Card at Caltex (\$8.41 discount / \$50 gross purchase X 100%)	16.82%

### Terms and Conditions

The total percentage savings is calculated based on the following:-

- transaction amount of S\$50.00 on Premium 95 with Techron;
- 5% Caltex site discount;
- 9% UOB card discount;
- 1.35% equivalent of Thanks! points earned (applies after Caltex site discount and UOB card discount). The percentage is computed based on prevailing pump price of Premium 95 with Techron at S\$2.24 per litre and 40 Thank! points is equivalent to S\$1.00;
- 2% SMART\$ rebate earned (applies after Caltex site discount and UOB card discount). 1 SMART\$ is equivalent to S\$1.00. Other SMART\$ terms and conditions apply. Please refer to [http://www.uob.com.sg/assets/pdfs/personal/cards/smartclub\\_tnc.pdf](http://www.uob.com.sg/assets/pdfs/personal/cards/smartclub_tnc.pdf) for full terms and conditions; and
- where applicable, 3.33% UOB One rebate earned (applies after Caltex site discount and UOB card

discount) subject to a minimum spent of S\$300 a month ( including fuel purchases ) on the UOB One card for 3 consecutive months. Other terms and conditions apply. Please refer to [http://www.uob.com.sg/assets/pdfs/one\\_card\\_full\\_tnc.pdf](http://www.uob.com.sg/assets/pdfs/one_card_full_tnc.pdf) for full terms and conditions. The percentage savings shown above are for illustrative purposes only. United Overseas Bank Limited and Chevron Singapore Pte Ltd reserve the right to change, add and/or delete any terms and conditions at any time without prior notice

SMART\$ rebate is applicable for Singapore issued UOB Credit/Debit Cards. No minimum transaction amount required.

SMART\$ is not applicable to UOB PRVI Miles Platinum American Express® Card, UOB Preferred Platinum American Express® Card, UOB CUP, Bank 121, MPC Mastercard, Travel Accounts, Purchasing and Private Label Card. UOB SMART\$ terms and conditions apply.

**Q4. Is there any expiry date for SMART\$ earned?**

**A:** SMART\$ will expire 6 months from the date of SMART\$ earned.

**Q5. What is the Caltex Thanks! Programme all about?**

**A:** The Caltex Thanks! Programme is a loyalty programme that lets you earn 1 Thanks! point per litre pumped . You can apply for your free Thanks! card at any Caltex service station islandwide.

For more information on the Caltex Thanks! programme, please click [here](#).

**Q6. How do I qualify for 80 bonus Thanks! points?**

**A:** This offer is valid for UOB Cardmembers whose new Caltex Thanks! enrolments are accepted from 7 Jul to 30 Sep 2013. Please allow for up to 4 weeks for the new Thanks! points to be credited. No bonus Thanks! points will be awarded to UOB Cardmembers who already have an existing Thanks! Card tagged to their unique ID card or registration number.

**For any other queries pertaining to Caltex Thanks! membership, Caltex StarCard & StarCash, kindly refer to:**

**Caltex Website: [www.caltex.com.sg](http://www.caltex.com.sg)  
Hotline: 1800 333 0222**

Updated as of 2 August 2013