

FAQ for Caltex Singapore Pte. Ltd. (Caltex)

Promotion is valid with effective from 30 June 2013

Q1. How does SMART\$ works?

A:

- UOB Credit/Debit Cardmembers can earn & redeem SMART\$ at SMART\$ participating merchants.
- Cardmember can use the SMART\$ earned at other SMART\$ merchants to offset their petrol purchase at Caltex. At the same time, earn SMART\$ at Caltex for the next petrol purchase at Caltex.
- 1 SMART\$ is equivalent to SGD\$1

Q2: How do I qualify for the UOB promotion at Caltex?

A:

- 14% petrol discount + 2% SMART\$ rebate is applicable for Singapore issued UOB Credit/Debit Cards. No minimum transaction amount required.
- SMART\$ is not applicable to UOB PRVI Miles Platinum American Express® Card, UOB Preferred Platinum American Express® Card, UOB CUP, Bank 121, MPC Mastercard, Travel Accounts, Purchasing and Private Label Card. UOB SMART\$ terms and conditions apply.

Q3. How does the UOB-Caltex Promo works? 14% petrol discount + 2% SMART\$ rebate (no min. transaction amount)

A:

- 2% SMART\$ rebate will apply after the 14% petrol discount

Illustration 1:

Petrol Purchase - \$100

After 14% petrol discount: $\$100 - \$14 = \$86$ (net amount payable)

Cardmember do not wish to redeem SMART\$

2% SMART\$ rebate: $2\% \times \text{net amount } (\$86) = \$1.72$

Customer earned **SMART\$ 1.72**

Illustration 2:

Petrol Purchase - \$100

After 14% petrol discount: $\$100 - \$14 = \$86$

Cardmember would like to redeem SMART\$ 20

$\$86 - \$20 = \$66$ (net amount payable)

2% SMART\$ rebate: $2\% \times \text{net amount } (\$66) = \$1.32$

Customer earned **SMART\$ 1.32**

Q4. Any expiry date for SMART\$ earned?

A:

- SMART\$ will expire 6 months from the date of SMART\$ earned.

**Any queries pertaining to Caltex Thanks!membership, Caltex StarCard & StarCash, kindly refer to
Caltex Website: www.caltex.com.sg
Hotline: 1800 333 0222**

Updated as of 30 June 2013