



Terms and Conditions Governing The Signature Travel Programme with Singapore Airlines with UOB Travel Planners (“Promotion”)(“Terms and Conditions”)

1. This Promotion is applicable to holders of UOB Reserve Cards (the “Cardmember”) issued in Singapore by UOB Limited (“UOB”).
2. This Promotion is valid for sale from 1 May 2016 – 31 December 2016 and for travel from 1 May 2016 – 31 December 2016 (“Promotion Period”).
3. This Promotion is eligible for Cardmembers who have purchased round-trip flights on Suites/First and/or Business Class air tickets and with a minimum of (2) two to travel within the Promotional Period through UOB Travel Planners Pte Ltd (“UOB Travel”).
4. Singapore Airlines 2-To-Go Suites/First and/or Business Class promotions are applicable for selected destinations, flights and travel dates only out from Singapore:

Airline	Singapore Airlines (“SQ”)
Ticket Type	Applicable to tickets of Suites/First Class (ASG/FSG) and Business Class (USG/JSG) booking class tickets out from Singapore.
Purchase Period	Purchase must be made between 1 May 2016 and 31 December 2016 (both dates inclusive).
Travel Period	Travel must be done between 1 May 2016 and 31 December 2016 (both dates inclusive).
Period of Stay	Min stay of 3 or 5 days and max stay of 6 month
All flights must be on the respective airlines. This Promotion is not applicable to co-share flights.	
Ticket cannot be an open-dated ticket. Wait listing is not allowed.	

5. The complimentary (1) one-night stay at selected hotels in The Luxury Hotel Privileges Programme, is at a cost of maximum S\$350 per night.
6. All complimentary stay must be utilised during the same trip on the flight/s that was/were booked. Cardmembers who wish to stay at selected Starwood Hotels and Resorts or equivalent hotels from the Luxury Hotel Privileges Programme with a cost of more than S\$350 per night will have to top-up the value difference.
7. Welcome amenities privileges should be consumed during the stay period. This may include
 - i) food and beverage credits,
 - ii) lunch or dinner,
 - iii) spa treatment or credit,
 - iv) bottle of wine or champagne,
 - v) fruit or cheese platter etc. at the discretion of the hotel.
8. Complimentary (1) one-way limousine transfer service will be provided in Singapore by BMW or equivalent, point-to-point pick up at residential address in Singapore excluding Sentosa entry fee, odd hour and excessive luggage surcharges. Maximum 3 passengers are allowed in a vehicle, depending



on the number of luggage. Transfer services will be arranged based on flight bookings made. Strictly no change is allowed.

9. Cardmember(s) need not be the traveler(s).
10. Flight/date changes are allowed without additional charges, as long as the air tickets satisfy the conditions set out in paragraph [4] above and subject to availability.
11. Fully unutilised tickets are only refundable within the ticket expiry date and are subject to an airline refund admin fee of US\$300 and US\$150 respectively.
12. Air ticket prices will be quoted based on market price and are on a per person basis, unless otherwise stated. Taxes and fuel surcharges start from S\$177 (subject to change at point of ticket issuance). Peak period surcharge and blackout periods apply, if any.
13. The issuance of the tickets must be made at least seven (7) working days before departure. Air tickets are available on a first-come, first-serve basis and subject to availability.
14. No refund for partially used tickets. Fully unused tickets are subject to a refund of up to US\$300.
15. All penalty fees, arising from situations such as change of travelers' names, travel date and time, are subject to UOB Travel Planners' additional administration fee of S\$50 per ticket per change and refund fee of S\$75 per ticket.
16. All privileges are not transferable, exchangeable for cash or credit and cannot be used in conjunction with any other discounts, privileges, promotions or vouchers unless otherwise stated.
17. UOB's decision on all matters relating to the Cardmember's Card Account shall be final, conclusive and binding on Cardmembers and no payment or compensation will be given or paid by the Bank to any person. The Bank shall not be obliged to give any reason or enter into any correspondence with any person on any matter relating to its decision
18. UOB and UOB Travel reserve the right to vary, amend and delete any of these terms and conditions at any time and from time to time, without giving any reason or prior notice or assuming any liability to any customers and all customers shall be bound by these amendments
19. These Terms and Conditions supplement, are to be read together with and form an integral part of the UOB Cardmembers Agreement (available at uob.com.sg) ("Other Terms"). In the event of any inconsistency between these Term and Conditions and any the Other Terms, these Terms and Conditions shall prevail in relation to any matter concerning the Promotion. These Terms and Conditions shall prevail over any advertising, promotional, publicity, brochure, marketing or other materials relating to or in connection with the Promotion.
20. Whilst all information is believed to be correct at the time of publishing, UOB makes no representation or warranty whether expressed or implied, and accepts no responsibility or liability for its completeness or accuracy.
21. A person who is not a party to any agreement governed by the Terms and Conditions shall have no rights under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any term of such agreement.



22. The Terms and Conditions shall be governed by the laws of the Republic of Singapore and the Accountholder shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.

23. Airlines terms and conditions apply.

UOB Travel Planners Pte Ltd Co. Reg. No. 197400040W TA185.
United Overseas Bank Limited Co. Reg. No. 193500026Z
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