

Terms and Conditions Governing United Overseas Bank Limited ("UOB") UOB PRVI Miles Platinum American Express Card ("UOB PRVI Miles Amex Card") One-way Limousine Service ("Terms and Conditions") – Effective on 3 January 2015

- a. With effect from 3 January 2015, UOB PRVI Miles Amex Principal Cardmembers (including all of his/her supplementary cardmembers) (collectively, the "Cardmembers") will be entitled to a rebate of S\$45 for each one-way limousine service to Singapore Changi Airport (the "Service") charged to their UOB PRVI Miles Amex Card. To be eligible, the Cardmembers must:
- book the Service with **Maxicab Limousine Services** ("Service Provider") at maxicab.sg/uob and **charge the cost of Service to their UOB PRVI Miles Amex Card** where the transaction is reflected on the Cardmember's UOB PRVI Miles Amex Card account statement as being transacted at "Maxicab Limo"; AND
 - with at least **S\$1,000 overseas spend** (excluding "not card-present" transactions such as online transactions, mail/phone order) charged and posted to their UOB PRVI Miles Amex Card **within each of the qualifying quarter** (the "Quarter") defined below (the "Qualifying Transactions"), UOB will **rebate S\$45 for each Service** (the "Cash Rebate") to their Card Account within 7 days after the end of each Quarter, **capped at S\$90 per Quarter per Card Account**; AND
 - the cost of Service and the Qualifying Transactions are to be charged in the same Quarter.

Quarter	Qualifying period (in respect of each calendar year)
1st Quarter	From 1 January to 31 March
2nd Quarter	From 1 April to 30 June
3rd Quarter	From 1 July to 30 September
4th Quarter	From 1 October to 31 December

"Card Account" refers to the UOB PRVI Miles Amex Card account of a Cardmember including all of his/her supplementary cardmembers. The Cash Rebate will be credited to the Card Account of the Principal Cardmember in respect of a Quarter if the Principal Cardmember (and his/her supplementary Cardmember(s), if any) meets the criteria specified above. The Cash Rebate may only be used to settle card transactions incurred on a Cardmember's Card Account, provided always that the Cash Rebate may not be converted to or exchanged for cash nor be transferred or paid to any person in any manner whatsoever nor be used to settle or pay any other liability of any person whatsoever.

Fund(s) transfers, cash advances, fees, interests or any other financial charges will not be considered as Qualifying Transactions. UOB has the absolute discretion at any time and from time to time to determine the eligibility of any Cardmember and shall not be obliged to give any reason therefor.

- b. Bookings for the Service must be made at least two (2) days before the pickup date, failing which a surcharge of S\$10 will apply ("Late Bookings").
- c. UOB will not be liable or responsible for any failure or late transaction postings affecting any Cardmember's eligibility to qualify for the Cash Rebate.

- d. The Cash Rebate amount is based on four (4) passengers with a total of up to four (4) check-in AND/OR cabin-sized luggage bags (combined) in one (1) limousine to Singapore Changi Airport.
- e. A surcharge of S\$10 will apply for the seven (7) seater vehicle and S\$20 for the nine (9) seater vehicle.
- f. A surcharge of S\$10 will apply for pick-up between 12am and 6am.
- g. A grace period of 15 minutes waiting time will be given for each Service. Thereafter, excess waiting time surcharge of S\$10 is payable for the next 15-minute block. If waiting time exceed beyond 30 minutes (including the 15 minutes grace period), the booking will be regarded as a no-show by the Cardmember.
- h. For any pick-up from Sentosa Island, an island surcharge of S\$10 will apply.
- i. Pick-up location excludes Jurong Island.
- j. After receipt of the Service Provider's confirmation SMS, the Cardmember must notify the **Service Provider at its service hotline +65 6651 2253 (Monday - Sunday, 8am - 6pm)** of any amendment or cancellation of such booking by 6pm on the day before the pick-up, failing which the following amendment and cancellation charges will apply:
 - S\$10 amendment fee for amendments made after 6pm on the day before the pick-up;
 - S\$10 cancellation fee for cancellations made within 3 hours of pick-up time;
 - S\$45 cancellation fee for cancellations made within 2 hour of pick-up time; and/or
 - S\$55 cancellation fee for cancellations with midnight surcharge if pick-up was scheduled between 12am and 6am.
- k. All surcharges, late booking fee, amendment/cancellation fees and all other surcharges/fees referred to herein will be borne by the Cardmember.
- l. For emergency cases, e.g. vehicle breakdown or driver no-show, the Cardmember may contact the **Service Provider's service hotline at +65 6651 2253** for assistance. UOB will not be liable for driver's no-show or vehicle breakdown.
- m. The Service is provided solely by the Service Provider, and therefore, UOB assumes no liability or responsibility for the acts or defaults of the Service Provider or defects in the goods and services offered. UOB is not an agent of the Service Provider. Any dispute about the quality or service standard must be resolved directly with the Service Provider. UOB and the Service Provider will not be responsible for any injury, loss or damage suffered as a result of the redemption or usage of the goods and services provided by the Service Provider. UOB and the Service Provider will not be responsible for any late pick up or long travel time as a result of unforeseen conditions such as bad weather, road and traffic conditions, etc. that may cause Cardmembers to arrive late or miss their flight. Cardmembers are encouraged to book their airport limousine pick up at least two and a half (2.5) hours before the flight departure time to ensure sufficient time to reach the airport.

- n. UOB reserves the right, at its sole and absolute discretion and at any time and for any reason, to vary, amend, add and/or delete any of the Terms and Conditions herein without assuming any liability to any person, and Cardmembers shall be bound by such variations, amendments, additions and/or deletions. UOB's decision on all matters relating to the Service shall be final, conclusive and binding on the Cardmembers. UOB shall not be obliged to give any reason or enter into any correspondence with any Cardmember or any persons on any matter concerning the Service. Full terms and conditions of the UOB Cardmember Agreement will apply. Please visit uob.com.sg for full details.
- o. Cardmembers hereby confirm that consent has been given for the collection, use and disclosure of all relevant details and/or personal data related to the Cardmembers to enable the Service Provider to provide the Service to the Cardmembers. For the purposes of the Terms and Conditions, "personal data" shall have the same meaning as from time to time set forth in the Personal Data Protection Act 2012 of Singapore.