

**TERMS & CONDITIONS**  
**UOB RESERVE CONCIERGE**

1. Subject to the terms and conditions herein, this UOB Reserve Concierge Privilege (“**Privilege**”) is offered to all Privilege Reserve clients of United Overseas Bank Limited (“**UOB**”) who maintain (whether singly or jointly) a minimum asset under management (“**AUM**”) of S\$2 million with UOB (“**Client**”). This minimum AUM of S\$2 million is determined based on the aggregate value of all deposits and investments linked to an account with UOB; and where such account with UOB must be valid, existing, in good standing, and conducted in a proper and satisfactory manner as determined by UOB in its discretion (“**Qualifying Account**”).
2. The Client shall make their concierge requests through the UOB Reserve Concierge at 1800 222 7997 in Singapore or +65 6222 7997 from overseas.
3. To qualify for this Privilege, the minimum AUM of S\$2 million must always be maintained in the Qualifying Account until the utilization of the Privilege.
4. If UOB subsequently discovers that the Qualifying Account is not eligible for this Privilege, UOB may at its discretion (i) forfeit the Privilege or any bookings / reservations made for the utilization of the Privilege, or (ii) if the Privilege is already utilized, reclaim or debit an amount equal to the costs of the Privilege from the Qualifying Account (or any of the Client’s other accounts with UOB), without payment or compensation whatsoever or without giving any reason.
5. For the avoidance of doubt, each Client shall be liable to pay for all his/her own costs, charges and expenses (including but not limited to, those incurred for transportation, accommodation etc) and that of his/her guests incurred, sustained or suffered in relation to the utilization of the Privilege. UOB shall not be liable or responsible to any party for the payment of the foregoing.
6. UOB shall not be liable for any loss, injury to or expenses, claim or damages of any Client or his/her guests or any other person incurred in connection with this Privilege.
7. UOB assumes no liability or responsibility for the acts or defaults of the participating merchant / service provider or defects in the goods and services offered in this Privilege. UOB is not an agent of the participating merchant / service provider. Any dispute about the quality or service standard must be resolved directly with the participating merchant / service provider. The participating merchant / service provider may impose conditions for the utilization of the Privilege. UOB will not be responsible for any injury, loss or damage suffered as a result of the utilization of the Privilege.

8. UOB and the participating merchant / service provider reserve the right to vary/amend the Privileges and/or these terms and conditions at their discretion without prior notice. In a case of a dispute, the decision of UOB on all matters shall be final and no correspondence will be entertained.
9. While the information provided herein is believed to be reliable as at the date of printing, UOB makes no representation or warranty whether express or implied, and accepts no responsibility or liability for its completeness or accuracy.
10. Utilization of this Privilege is subject to the terms and conditions herein.
11. Through the Client's act of calling UOB Reserve Concierge in accordance with Paragraph 2 above to request for the reservations/bookings to be made, the Client:-
  - (a) is deemed to have consented to the collection, use and disclosure of his/her personal data by UOB, and/or the participating merchant / service provider for making the reservations and verifying the reservations made by the Client and contacting the Client regarding the foregoing, and all purposes and promotions incidental to this Privilege; and
  - (b) hereby confirms and represents to UOB that with respect to any personal data disclosed to UOB by the Client, the individuals to whom the personal data relates have prior to such disclosure, agreed and consented to such disclosure, and the collection, use and disclosure of their personal data by UOB for making the reservations and verifying the reservations made by the Client for that individual and contacting the individual regarding the foregoing, and all purposes and promotions incidental to this Privilege.
12. The Client shall permit and authorise UOB to disclose, reveal and divulge his/her information and particulars and is deemed to have obtained his/her guest's approval and consent to UOB disclosing, revealing and divulging his/her guest's information and particulars to any person (including, without limitation, the parties involved in organizing this privilege,) as UOB deems fit at its discretion for the purposes of this Privilege (including any promotional, marketing, publicity purposes in connection thereto).
13. A person who is not a party to these Terms and Conditions has no rights under the Contracts (Rights of Third Parties) Act (Cap. 53B) of Singapore to enforce or enjoy the benefit of any term herein.
14. These terms and conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore, and all Clients who participate in this Privilege shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.