

**Frequently Asked Questions**  
**FOR UOB 'S\$500 TO BE WON DAILY'**  
**WITH**  
**UOB PERSONAL INTERNET BANKING AND UOB MOBILE SERVICES**  
**LUCKY DRAW**

**Last Updated: 28 Dec 2011**

**1. How do I qualify for the Lucky Draw?**

The participant has to enroll for the Lucky Draw by completing the Lucky Draw Online Registration Form. The participant has to enroll only one time during the campaign period – 1 August 2011 to 29 February 2012.

The participant will have to make successful bill payment(s) or funds transfer(s) with a minimum S\$50 per transaction via UOB Personal Internet Banking or UOB Mobile Services during the Qualifying Period.

Each successful transaction will be allotted one (1) lucky draw chance.

If this is your first (New to PIB) bill payment or funds transfer during the Qualifying Period (1 August to 31 December 2011), you'll get extra 50 chances on your first successful transaction.

New to PIB Participants is defined as participants who successfully signed up for UOB Personal Internet Banking access and UOB Mobile Services within the Qualifying Period and must not have terminated their access within 92 calendar days from the start of the Qualifying Period.

Participants who terminated their UOB Personal Internet Banking and UOB Mobile Services during the Qualifying Period will not be eligible for the draw.

**2. Is there a maximum number of chances I can get?**

You will get 1 Lucky Draw chance for every successful bill payment or funds transfer transaction up to 10 (ten) chances per day (or 60 chances for new to PIB participant's 1<sup>st</sup> bill payment or funds transfer transaction) during the Qualifying Period.

The chance(s) accumulated within the day cannot be brought over to the following day's Lucky Draw. In the event that a Participant wins in a particular day, he/she can still participate in the following week's Lucky Draw provided he/she performed the Qualifying Online Transactions during the Qualifying Period. Each Participant will only be eligible to win a maximum of one (1) time per calendar week.

A calendar week is defined as a period of seven (7) consecutive days beginning from 0000hrs (Monday) to 2359hrs (Sunday).



The first calendar week of the month is defined as the week starting from 0000hrs on the first day of the month and ending at 2359hrs on the first Sunday of the month.

The last calendar week of the month is defined as the week starting from 0000hrs on the last Monday of the month and ending at 2359 on the last day of the month.

### 3. What do I stand to win?

The prizes and number of winning transactions are as follows:

Prizes		No. of winning transaction(s)
Qualifying Draw 1	S\$50 cash credited to the account used to perform the Qualifying Transaction	310
Qualifying Draw 2		300
Qualifying Draw 3		310
Qualifying Draw 4		300
Qualifying Draw 5		310
Qualifying Draw 6		310
Qualifying Draw 7		290

There will be a total of 2,130 winning transactions for the Lucky Draw.

Each Participant will only be eligible to win a maximum of one (1) time per calendar week.

The S\$50 cash prize will be credited to the account the Participant used to perform the Qualifying Transaction within five (5) business days from the Announcement Date.

The participant will be disqualified if the email address provided in the Lucky Draw Online Registration Form is invalid.

Prizes are neither transferable nor exchangeable for credit or kind, in full or in part.

### 4. What is the Lucky Draw Qualifying Period?

The Lucky Draw commences 1 August 2011 to 29 February 2012 (both dates inclusive).

This is also the Qualifying Period.

### 5. How do I win?

Winners will be selected at random by UOB during the Lucky Draw in a manner deemed fit and/or appropriate by UOB.

There will be one draw at the end of each month to draw the daily winners:

Monthly Draw	Qualifying Period Based On Successful Transaction Date
Qualifying Draw 1	Between 01 August to 31 August 2011

Qualifying Draw 2	Between 01 September to 30 September 2011
Qualifying Draw 3	Between 01 October to 31 October 2011
Qualifying Draw 4	Between 01 November to 30 November 2011
Qualifying Draw 5	Between 01 December to 31 December 2011
Qualifying Draw 6	Between 01 January 2012 to 31 January 2012
Qualifying Draw 7	Between 01 February 2012 to 29 February 2012

Monthly Draw	Draw Date
Qualifying Draw 1	14 September 2011
Qualifying Draw 2	17 October 2011
Qualifying Draw 3	15 November 2011
Qualifying Draw 4	15 December 2011
Qualifying Draw 5	17 January 2012
Qualifying Draw 6	16 February 2012
Qualifying Draw 7	16 March 2012

Monthly Draw	Announcement Date
Qualifying Draw 1	30 September 2011
Qualifying Draw 2	30 October 2011
Qualifying Draw 3	30 November 2011
Qualifying Draw 4	4 January 2012
Qualifying Draw 5	3 February 2012
Qualifying Draw 6	29 February 2012
Qualifying Draw 7	04 April 2012

All winners will be notified by email according to the email address provided in the Lucky Draw Online Registration Form.

## 6. What if I don't have UOB personal internet banking and UOB mobile services access?

If you don't have UOB personal internet banking access but have either a UOB credit card or a UOB bank account, you can apply for UOB personal internet banking access at any UOB ATM, branch or online at [www.uob.com.sg](http://www.uob.com.sg) under eBanking->Personal Internet Banking->Apply Now.

If you don't have a UOB credit card or UOB bank account, you can apply for a UOB credit card or open UOB bank account to get issued with UOB personal internet banking access. Once you are issued with UOB personal internet banking access, you can download the UOB Mobile application from iTunes by simply searching for UOB Mobile.

**7. Who is eligible to participate in the UOB “S\$500 TO BE WON DAILY” WITH UOB PERSONAL INTERNET BANKING AND UOB MOBILE SERVICES LUCKY DRAW (“Lucky Draw”)**

You are eligible to participate in the Lucky Draw if you are not any of the following:

Directors and employees of UOB and Far Eastern Bank Ltd and their respective immediate family members;

Employees of the advertising, promotion agencies and any other persons involved in organizing, promoting and/or conducting the Lucky Draw;

Persons whose UOB Personal Internet Banking and UOB Mobile Services access is terminated before the announcement of the Lucky Draw result;

Persons who are or become insane, deceased, insolvent or have legal proceedings of any nature instituted against them; and

Any other person deemed ineligible at the sole discretion of UOB.